



JACIE EXPERIENCE

The LONDON CLINIC

Accreditation background

Private Hospital. Adult only programme

Annual Activity. Clinical 30 Transplants (10 Allo and 20 Auto)
Collection BM (40=50) and Apheresis (350- 400)
Processing (150)

- At the London Clinic we were JACIE accredited in 2012 under the 4th Standards.
- Interim Audit 2014
- Applied for reaccreditation January 2016
- Inspection under 6th Standards is scheduled for 12/13 July 2016

JACIE Inspection and Report

Inspectors were with us for 2 days and were very thorough, professional, helpful and considerate.

Highlighted deficiencies across all three facilities.

No surprises!

Areas for improvement:-

Documentation spending too long in draft form

Audits completed by a few individualsneed to broaden staff involvement.

Engraftment data not being fed back from registries.

Staffing levels in Lab barely adequate and gaps in SOPs (inter related problem)

??????

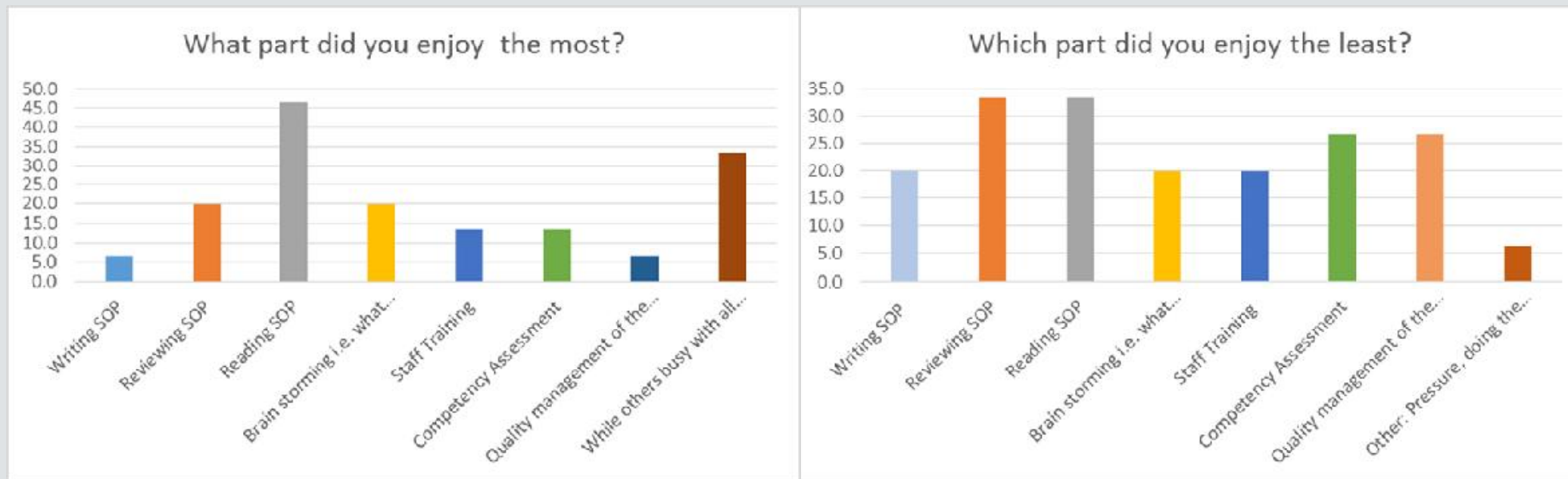
JACIE Experience Questionnaire

- Our lead nurse designed a quick questionnaire to explore staff members' feeling about the JACIE process and the change in culture since starting on the JACIE road to success.
- The questionnaire was sent to various staff members (Laboratory, Ward, Pharmacy, Apheresis and Outpatients) who were involved in the preparation for JACIE.
- The questionnaire contained 6 main questions regarding, what was their involvement, what they enjoyed the most and the least, what was the feeling about JACIE, and was process worth it?

What part of JACIE preparation did you take part in?



ENJOY or NOT ENJOY that was the question!

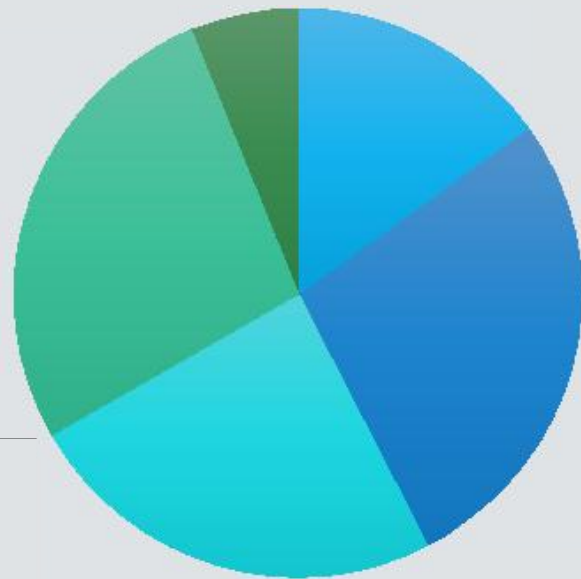


How do you feel about JACIE?



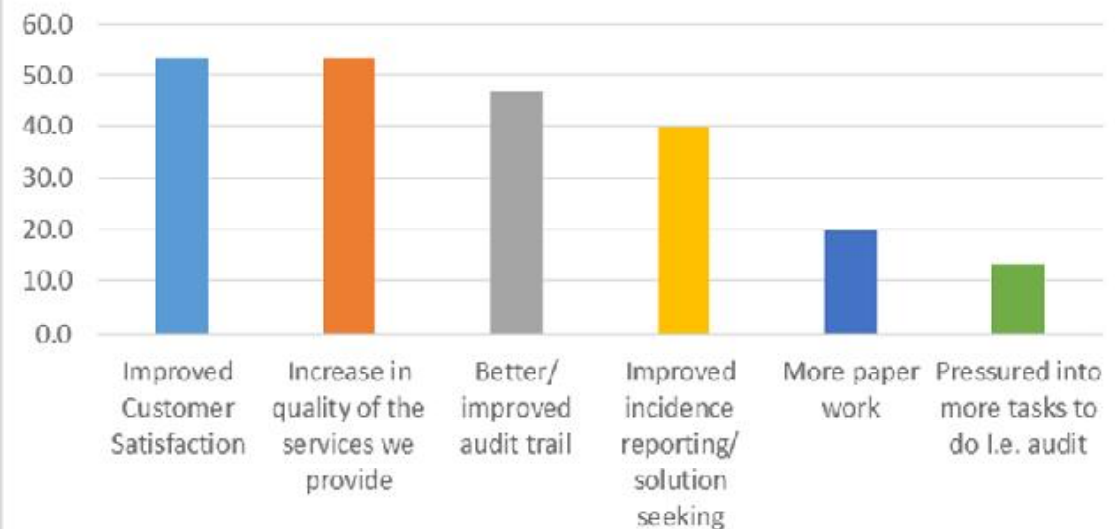
- Definitely necessary
- Proof to the customers of high quality of care
- Increases the value of our services
- Other : Provides Evidence based practice
- A paper exercise ?
- Not necessary at all

How did you feel when unit has granted JACIE accreditation?



- Sense of relief
- Sense of satisfaction
- Sense of acknowledgement of your hard work
- Pride
- Didn't make any difference

Now that the Unit is JACIE accredited in last year, what difference did it make?



6th STDS Preparation and Paperwork



6th Stds Checklist

Over 1200 standard questions to be checked

Part B Clinical

Answers	Applicant's Self-assessment
Compliant	291
Partially compliant	6
Non-compliant	0
Not applicable	7
Uncompleted	1
TOTAL	305

B-CM-C 6 Donors

Answers	Applicant's Self-assessment
Compliant	84
Partially compliant	2
Non-compliant	0
Not applicable	1
Uncompleted	0
TOTAL	87

Part CM Marrow

Answers	Applicant's Self-assessment
Compliant	122
Partially compliant	1
Non-compliant	0
Not applicable	5
Uncompleted	0
TOTAL	128

Part C Apheresis

Answers	Applicant's Self-assessment
Compliant	230
Partially compliant	3
Non-compliant	0
Not applicable	4
Uncompleted	0
TOTAL	237

Part D Processing

Answers	Applicant's Self-assessment
Compliant	360
Partially compliant	7
Non-compliant	0
Not applicable	13
Uncompleted	0
TOTAL	380

GAP Analysis to 6th Stds

Identify Checklist gaps

Look at all aspects of programme

- Quality Plan. Building quality into all aspects of the service
- Audits (check conformance to stds)
- Meetings.
- Monitoring progress/outcomes
- Errors and Corrective Actions/ Adverse events and investigations/ deviations
- SOPs and Protocols
- Competencies
- Research protocols

Our experience of the JACIE accreditation process has been

- Anxiety and Apprehension around inspection
- Challenges
- Rewards
- SOP management is time consuming
- Costly and cost effective
- Educational/ Inspirational
- Helpful
- Quality Manager..... Improved ability to badger!

Recommendations

- Raise the profile of programme in your hospital
- Double the time you think you need for preparation.
- Encourage staff to enjoy their SOP's
- Use and contribute to the Quality Forum
- Ask a Quality Manager from another hospital to mock inspect