

09:30-10:00	Registration
10:00-10:15	Welcome
10:15-10:30	Tools for the task - navigating the SharePoint
	Sharepoint and other tools for a successful inspection & using technology on multi-site / hybrid inspections
10:30-10:45	Inspection Process I: Preparing for the Inspection: Documents and how to make sense of them
	Pre-inspection documents and how to review them What can you review before the inspection
10:45-11:15	Coffee break
11:15-12:45	Inspection Process II: Preparing for an inspection
	Preparing for an Inspection - Logistics (Travel arrangements, Per Diem), Documentation, Inspection plan The role of the Team Leader during the preparation of the Inspection Using the videos to review evidence Pre-Inspection meeting and timing of it - leading the team meetings 2wks prior to inspection (concerns, pinchpoints)
12:45-13:00	IEC standards
	Focussed inspections: best practice
13:00-14:00	Lunch
14:00-14:15	ISBT128 compliant labels: labels explained
14:15-14:45	Inspection Process III: Interviews and observations
	Finding the evidence - interviews and observations (virtual & onsite)
14:45-15:00	End of an (onsite/virtual) Inspection: Exit interview & how to get it right
	Preparing and managing Exit interviews with the Programme Director and the Team
15:00-15:15	Coffee break
15:15-16:00	Accreditation does not end with the inspection...
	Preparing and submitting the report - summary report & pulling it together Completion of checklist - explanation on n/a and partially/non-compliance What is applicable/not applicable/in scope Consistency across all standards Post-inspection call to standardise report Evaluating the inspection & the team JAC process Inspector Expectations
16:00-16:15	Close: Evaluation and next steps