

Frequently Asked Questions

How do I register to the virtual meeting?

The registration closed on the 29th of October 2020 at 23:45h. It is not possible to add any new attendees.

What do I need to attend the virtual meeting?

You only need to be registered, a good internet connection, your device or computer. For the best viewing experience, we recommend that you join the conference using a supported internet browser, which includes Google Chrome, Firefox and Safari.

Where can I find my log in and password?

All registered participants received a communication with the instructions. Please check your spam folder in your inbox. If you cannot find it contact education.events@ebmt.org

What time zone are the live sessions?

The virtual meeting will be held in Central European Time Zone. Please check your time in this [link](#).

Can I send questions to the speakers during the live sessions?

Yes, click the button "Submit your question" in the auditorium. The chairs of each session will address your question to the speakers, who will answer during the Q&A according to the program.

Can I download the presentations?

The content is not downloadable, but it is available on-demand after the live event and until the 3rd of February 2021. After that date most of the content will be available for EBMT Members at the e-Learning platform.

Is there a virtual exhibition?

Yes, please access to the virtual booths by following the 'Exhibition Hall' signs from the Main Hall or directly from the menu in your screen. Journey through the exhibition booths, explore the displayed materials, contact exhibitors directly and chat with their representatives.

Can I interact with other attendees and speakers?

Yes, please access to the Networking area from the main hall and open the live chat. You can also meet other attendees and have a one-to-one videocall.

Can I claim CME credits?

Yes, all live sessions will be accredited. The software on the platform will track your attendance and you will receive the credits accordingly after the 3rd of February. A maximum of 0,5 credits are given per each hour of attendance. Please fill in your data in the profile icon.

Will I receive a certificate of attendance?

Yes, after attending the live event you will receive an email with a survey. After completing it you will be able to download the certificate. It will be enabled for 1 month after the event.