Dear Participant of the 13th Annual EBMT Patient, Family and Donor Day,

We are looking forward to welcoming you in Frankfurt, Germany on Sunday, March 24th for the Patient, Family and Donor Day. Please see a few useful tips before you travel to join us.

GETTING THERE

The Messe Frankfurt is centrally located, and can be reached quickly and easily by train or car. For detailed information about how to arrive, please click here.

MEETING VENUE

Messe Frankfurt Venue GmbH
Ludwig-Erhard-Anlage 1
60327 Frankfurt am Main, Germany

ONSITE

REGISTRATION AND FACULTY DESK

The Patient, Family and Donor Desk and the Faculty Desk are located on level C0 in the Congress Centre. Please come here first to check in and receive your badge. For invited faculty, your badge and registration material will be pre-printed and you can pick this up from the Faculty Desk.

Opening hours for Sunday, March 24th: 07:30 – 20:00

Coat check will be available onsite near the Registration Area and will operate at the same times as the Registration Desk.

MEETING ROOMS

Patient, Family and Donor Day Room 1: Panorama 3
Located in the Forum building within the Messe Frankfurt, on level 1.

Patient, Family and Donor Day Room 2 (Patient Advocacy Track): Agenda
Located in the Forum building within the Messe Frankfurt, on level 0.

PROGRAMME

The full programme for Room 1 can be viewed here
The full programme for Room 2 can be viewed here
**LANGUAGE**

Room 1 will contain presentations in both English and German, and live simultaneous translation services will be provided. Please note that in order to obtain the headset to listen to translations, you will have to provide your ID.

Room 2 presentations will be in English only.

**LIVE STREAMING**

In order to reach as many patients and their families as possible, Room 1 of the Patient, Family and Donor Day will be live-streamed and available for watching online, anywhere in the world. It can be viewed from this [link](#).

**MEETING APP**

The full programme of the Patient, Family and Donor Day, as well as the full programme for the Annual Meeting, is available on our Meeting App. Please scan the QR code in the programme book, or search EBMT2019 in your app store.

**LUNCH AND COFFEE BREAKS**

Coffee breaks will be scheduled and served just outside the room Panorama 3.

A seated lunch will be served to all Patient, Family and Donor Day participants in the room Panorama 3 from 13:00 – 14:00.

**OPENING CEREMONY AND WELCOME RECEPTION**

After the closing of the Patient, Family and Donor Day sessions, we invite all delegates to attend the official Opening Ceremony for the EBMT Annual Meeting, on Sunday at 18:30 in Harmonie A+B+C. The Welcome Reception will follow the Opening Ceremony, where food and drinks will be available.

**OTHER IMPORTANT INFORMATION**

**PHOTOGRAPHY AND RECORDING PRIVILEGES**

EBMT reserves exclusive rights to photograph and/or record (audio and video) all event proceedings and participants for use in marketing materials, presentations and course content reproductions (online or other).

**LIABILITY AND INSURANCE**

It is strongly recommended that participants obtain adequate insurance coverage for travel, health and accidents before they depart from their countries. As organizers, EBMT and/or CME Congresses Ltd. cannot accept responsibility for personal injuries, or loss of or damage to private property belonging to Meeting participants and accompanying persons.

Thank you all for your kind attention to the above items, and we look forward to seeing you soon!

EBMT Registration Department