INTERNATIONAL STANDARDS FOR CELLULAR THERAPY PRODUCT COLLECTION, PROCESSING, AND ADMINISTRATION





Fourth Edition Version 4.1 April 2011

NOTICE

These Standards are designed to provide minimum guidelines for programs, facilities, and individuals performing cell transplantation and therapy or providing support services for such procedures. These Standards are not intended to establish best practices or include all procedures and practices that a program, facility, or individual should implement if the standard of practice in the community or governmental laws or regulations establish additional requirements. Each program, facility, and individual should analyze its practices and procedures to determine whether additional standards apply. The Foundation for the Accreditation of Cellular Therapy and the Joint Accreditation Committee – ISCT and EBMT disclaim any responsibility for setting maximum standards and expressly do not represent or warrant that compliance with the Standards is an exclusive means of complying with the standard of care in the industry or community.

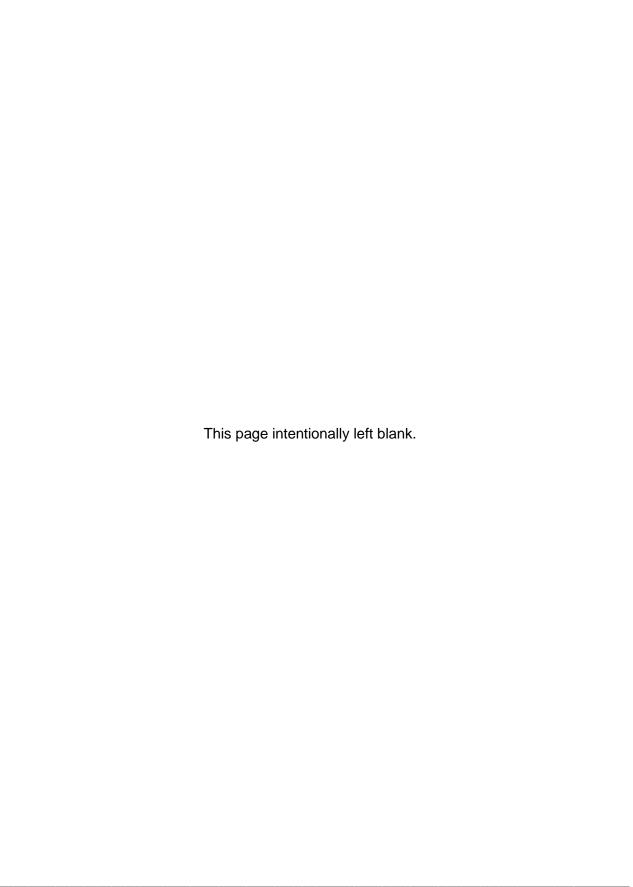


TABLE OF CONTENTS

			Page Number
	INTRODU	JCTION	1
PART A	TERMINO	5	
	A1	Terminology	6
	A2	Abbreviations	6
	А3	Definitions	7
PART B	CLINICAL	17	
	B1	General	18
	B2	Clinical Unit	19
	B3	Personnel	20
	B4	Quality Management	25
	B5	Policies and Procedures	28
	B6	Donor Selection, Evaluation, and Management	30
	B7	Therapy Administration	33
	B8	Clinical Research	34
	B9	Data Management	35
	B10	Records	35
PART C	CELLULA	37	
	C1	General	38
	C2	Collection Facility	38
	C3	Personnel	39
	C4	Quality Management	40
	C5	Policies and Procedures	44
	C6	Donor Evaluation and Management	46
	C7	Labels	48
	C8	Process Controls	51
	C9	Cellular Therapy Product Storage	52
	C10	Cellular Therapy Product Transportation and Shippir	ng 52
	C11	Records	53
	C12	Direct Distribution to Clinical Program	54

i

PART D	CELLULAR THERAPY PRODUCT PROCESSING STANDARDS		
	D1	General	56
	D2	Processing Facility	56
	D3	Personnel	57
	D4	Quality Management	58
	D5	Policies and Procedures	62
	D6	Process Controls	64
	D7	Labels	68
	D8	Distribution	71
	D9	Storage	73
	D10	Transportation, Shipping, and Receipt	76
	D11	Disposal	78
	D12	Records	78
APPENDIX I		Cellular Therapy Product Labeling	85
APPENDIX II		Cellular Therapy Product Shipping Labels	87
APPENDIX III		Accompanying Documents at Distribution	89
APPENDIX IV		External Tables and Forms	91
		Circular of Information Biohazard and Warning Labels	
		Circular of Information Testing Table	
		CIBMTR Transplant Essential Data Forms	
		EBMT Minimum Essential Data Forms-A	
		Standard Terminology for Blood, Cellular Therapy, and Tissue Product Descriptions	
APPENDIX V		Changes to Fourth Edition	93
INDEX			95
CONTACT IN	FORM	ATION	99

INTRODUCTION

The major objective of the FACT-JACIE International Standards for Cellular Therapy Product Collection, Processing, and Administration is to promote quality medical and laboratory practice in hematopoietic progenitor cell transplantation and other therapies using cellular products. Standards apply to hematopoietic progenitor cells, defined as self-renewing and/or multi-potent stem cells capable of maturation into any of the hematopoietic lineages, lineage-restricted pluri-potent progenitor cells, and committed progenitor cells, regardless of tissue source (bone marrow, umbilical cord blood, peripheral blood, or other tissue source). These Standards also include Therapeutic Cells, defined as nucleated cells from any tissue source (marrow, peripheral blood, umbilical cord, and placental blood) collected for therapeutic use other than as hematopoietic progenitor cells. Also, these Standards apply to all phases of collection, processing, storage, and administration of these cells that have been derived from marrow or peripheral blood, including various manipulations such as removal or enrichment of various cell populations, expansion of hematopoietic cell populations, and cryopreservation. For hematopoietic progenitor cells or therapeutic cells derived from umbilical cord and/or placental blood, these Standards apply only to the administration of the cellular product, applying the clinical standards for transplantation of allogeneic or autologous hematopoietic progenitor cells, as appropriate. These Standards do not apply to the collection, processing, or banking of umbilical cord and placental blood cells. Standards for these processes are found in the NetCord-FACT International Standards for Cord Blood Collection, Processing, Testing, Banking, Selection, and Release. The FACT-JACIE Standards also do not address the collection, processing, or administration of erythrocytes, platelets, mature granulocytes, plasma, or plasma-derived products intended for transfusion support.

Every effort has been made in these Standards to incorporate sound recommendations fostering quality medical and laboratory practice in hematopoietic cell therapy. However, no standards can guarantee the successful outcome of such therapies. FACT-JACIE Standards are minimal performance guidelines that may be exceeded as deemed appropriate by the responsible personnel in individual facilities. Directors and Medical Directors of the Clinical Program, Collection Facility, and Processing Facility assume responsibility for adopting FACT-JACIE Standards as appropriate to the program or facility, and for setting more rigorous internal requirements where appropriate. Attempts have been made to conform these Standards to existing U.S. federal regulations and the requirements of the European Union Directives; however, compliance with these Standards does not guarantee compliance with all regulations. In all cases, personnel must follow all applicable laws and regulations.

The FACT-JACIE Standards are published under the title *FACT-JACIE International Standards for Cellular Therapy Product Collection, Processing, and Administration*, which accurately reflects the contributions of the representatives from both organizations. The Foundation for the Accreditation of Cellular Therapy (FACT) was founded in 1996 by the American Society for Blood and Marrow Transplantation (ASBMT) and the International Society for Cellular Therapy (ISCT). The first edition of Standards was published that same year. The Inspection and Accreditation Program based on these Standards was started in North America in 1997. The Joint Accreditation Committee of ISCT and EBMT (JACIE) was established in 1999. JACIE adopted the first edition of FACT Standards in its entirety. The second edition of FACT Standards was developed and published in 2002 following joint review by FACT and JACIE. Since that time, the Standards are developed entirely by joint working groups, with representation from both FACT and JACIE. Final documents are approved by both Boards of Directors.

The Standards are structured to align similar standards among the three primary functions within a transplantation program: the Clinical Program, Collection Facility, and Processing Facility. Similar standards were kept consistent across all sections wherever appropriate.

The Quality Management (QM) section for each area in the transplant program was expanded in the third edition (2006), with specific requirements detailed. Standards were added to incorporate the new regulatory requirements for donor screening, testing, and eligibility determination, labeling, and current Good Tissue Practices as published by the U.S. FDA. In the fourth edition, the QM standards were realigned to reduce redundant references to QM topics, yet still maintain the rigorous assurances of a QM Program that results in high-quality cellular therapy. The QM standards were organized in each section on a topical basis, and standards pertaining to operational quality control were relocated to the operational sections to which they pertain.

Appendices were revised to clarify requirements and simplify the Standards. An additional table was added that outlines required accompanying documentation at distribution. Appendices that contain information published by external entities were removed and replaced with a reference table indicating the websites where the current versions can be found. This includes the Transplant Essential Data (TED) forms, the Minimum Essential Data – Form A (MED-A) forms, the Circular of Information (COI) donor testing and biohazard and warning label tables, and the *ISBT 128* Standard Terminology. FACT-JACIE Standards require compliance with the most recent regulatory requirements. For this reason, the Appendices of this document include website addresses to external information so that the information required by the Appendices is the most recent.

The Donor Selection, Evaluation, and Management sections in the Clinical Program and Collection Facility sections were modified to reflect the usual delineation of such responsibilities between clinical programs and collection facilities. The Collection Facility standards focus more on donor evaluation and management, with less emphasis on donor selection activities. To account for situations in which the Collection Facility is primarily responsible for donor selection activities, standards were included to establish that the Collection Facility in those situations are required to comply with the applicable Clinical Program standards. The Donor Selection, Evaluation, and Management sections apply to both related and unrelated donors.

Both FACT and JACIE recognize the significant benefits of international standardization of coding and labeling in cellular therapy, and support the international efforts to implement *ISBT 128*, the international information standard for transfusion and transplantation. These FACT-JACIE Standards require the use of this terminology for hematopoietic progenitor cell and therapeutic products as applicable. At an early stage in the implementation plan for introducing bar coding or other machine readable technology, the transplant program, collection facility, and/or processing facility as appropriate, should register with ICCBBA, Inc., the organization charged with the international maintenance of this database, in order to obtain the necessary documents and databases.

These Standards are effective January 29, 2009. All accredited programs and facilities are expected to be in compliance with these Standards by that date.

ACCREDITATION

The basis for FACT or JACIE Accreditation is documented compliance with the current edition of these Standards. Although there are joint FACT-JACIE Standards, FACT and JACIE maintain separate and parallel accreditation processes. Accreditation is determined by evaluation of the written information provided by the applicant facility and by on-site inspection. All inspections are conducted by persons qualified by training and experience in hematopoietic cell therapy who are affiliated with an accredited or applicant facility, have attended inspector training, and who have a working knowledge of FACT-JACIE Standards and of their application to various aspects of the hematopoietic progenitor cell program.

Facilities performing hematopoietic progenitor cell collection, processing, storage, and/or transplantation may apply for voluntary accreditation by FACT in North America or Australia, or by JACIE in Europe as described below. Applicants from other areas are encouraged to contact FACT for direction in applying for accreditation.

- 1) A clinical hematopoietic progenitor cell transplantation program may apply for accreditation alone or in conjunction with the collection facility and/or the cell processing laboratory with which it is associated. All facilities applying together should submit pre-inspection data together. If applying separately, a clinical transplant program must use a collection facility and a processing facility that meet FACT-JACIE Standards and have a clearly defined contractual or reporting relationship.
- 2) A cell collection facility or service (peripheral blood or bone marrow) may apply for accreditation as an integral part of a clinical transplant program, as a local or regional collection service providing cell collection services for one or more clinical transplant programs, or in conjunction with a cell processing facility if the services of collection and processing/storage are functionally linked. An accredited cell collection facility may provide services for clinical transplant programs that are or are not FACT or JACIE accredited, but shall use a processing facility that meets FACT-JACIE Standards.
- 3) A cell processing facility may apply for accreditation as an integral part of a clinical transplant program, as part of a collection service or facility, or as an independent facility that processes and stores products for clinical program(s) or collection facilities. An accredited processing facility may provide services for clinical transplant programs and/or collection services that are or are not FACT or JACIE accredited.

Accreditation of the clinical hematopoietic progenitor cell transplantation program may be for allogeneic transplantation, autologous transplantation, or both. The accreditation may cover cells derived from bone marrow and/or peripheral blood. Transplantation of umbilical cord and/or placental blood is included in allogeneic or autologous transplantation standards, as appropriate. Additionally, accreditation of the clinical program may be for transplantation of adult patients, pediatric patients, or both. As detailed in the Standards, consultants and support services appropriate to the patient population are required.

An accreditation cycle is three years. Accredited facilities must complete an Annual Report Form for each year between inspections. Accredited facilities are reinspected routinely every three years, and may also be reinspected in response to complaints or information that a facility may be non-compliant with FACT-JACIE Standards, in response to significant changes in the program and/or facility, or as determined by the FACT or JACIE Board of Directors. Accreditation may be suspended or terminated if a facility fails to comply with the Standards.

Accreditation for the collection and/or banking of cord blood cells is offered to facilities demonstrating compliance with the current edition of the *NetCord-FACT International Standards for Cord Blood Collection, Processing, Testing, Banking, Selection, and Release.* There is a separate application and inspection process for NetCord-FACT accreditation. NetCord-FACT Standards for Cord Blood do not cover the clinical transplantation of umbilical cord and placental blood cells.

This page intentionally left blank.

PART A: TERMINOLOGY, ABBREVIATIONS, AND DEFINITIONS

A1 Terminology

A2 Abbreviations

A3 Definitions

PART A: TERMINOLOGY, ABBREVIATIONS, AND DEFINITIONS

A1 TERMINOLOGY

For purposes of these Standards, the term *shall* means that the standard is to be complied with at all times. The term *should* indicates an activity that is recommended or advised, but for which there may be effective alternatives. The term *may* is permissive and is used primarily for clarity.

A2 ABBREVIATIONS

The following abbreviations cover terms used in these Standards:

Abbreviations

ABO Major human blood group including erythrocyte antigens, A, B, O

AC Accompany
AF Affixed

Anti- Antibody to the antigen designated

ASBMT American Society for Blood and Marrow Transplantation
ASHI American Society for Histocompatibility and Immunogenetics

AT Attached

CFR Code of Federal Regulations

CIBMTR Center for International Blood and Marrow Transplant Research

CMS Centers for Medicare and Medicaid Services
CLIA Clinical Laboratory Improvement Amendments

CMV Cytomegalovirus

CTP Cellular Therapy Product DNA Deoxyribonucleic acid

EBMT European Group for Blood and Marrow Transplantation

EFI European Federation for Immunogenetics

EU European Union

FACT Foundation for the Accreditation of Cellular Therapy

FDA U. S. Food and Drug Administration

HCT/Ps Human Cells, Tissues, or Cellular or Tissue-Based Products

HLA Human Leukocyte AntigenHPC Hematopoietic progenitor cellsIDE Investigational device exemption

IND Investigational new drug

ISCT International Society for Cellular Therapy

JACIE Joint Accreditation Committee – ISCT and EBMT

NMDP National Marrow Donor Program

QM Quality Management

RBC Red blood cell

Rh Rhesus systems of human red cell antigens; used in this document to refer to the

Rh(D) antigen only, unless otherwise specified

SOP Standard Operating Procedures

TC Therapeutic Cells US United States

USDA United States Department of Agriculture

WMDA World Marrow Donor Association

A3 DEFINITIONS

- Accompany: To go, be together with, or be available to the appropriate individual(s) electronically, but not affixed or attached. Written or printed information that must accompany a cellular therapy product must be in a sealed package with, or alternatively, be attached or affixed to, the cellular therapy product container.
- Accreditation Cycle: The period of time from the awarding of accreditation until its expiration as set, and subject to change, by FACT or JACIE. At publication of these Standards, this period is three (3) years.
- Advanced Practitioner. Advanced Practitioner of Nursing: includes certified nurse anesthetist, nurse practitioner, certified nurse midwife, and clinical nurse specialist.
- Adverse event. Any unintended or unfavorable sign, symptom, abnormality, or condition temporally associated with an intervention that may or may not have a causal relationship with the intervention, medical treatment, or procedure. Adverse reaction is a type of adverse event.
- Adverse reaction: A noxious and unintended response suspected or demonstrated to be caused by the collection or infusion of a cellular therapy product or by the product itself.
- Affix: To adhere in physical contact with the cellular therapy product container.
- Allogeneic: The biologic relationship between genetically distinct individuals of the same species.
- Apheresis: A medical technology in which the blood of a donor is separated into its component parts, the desired component is removed, and the remaining components are returned to the donor.
- Aseptic technique: Practices designed to reduce the risk of microbial contamination of products, reagents, specimens, patients, or donors.
- Attach: To fasten securely to the cellular therapy product container by means of a tie tag or comparable alternative. Any information required to be attached to a cellular therapy product container may alternatively be affixed.
- Audit: Documented, systematic evaluation to determine whether approved policies or procedures have been properly implemented and are being followed.
- Autologous: Derived from and intended for the same individual.
- Available for distribution: The time at which the cellular therapy product may leave the control of the facility.
- Biological product deviation: A deviation from applicable regulations, standards, or established specifications that relate to the prevention of communicable disease transmission or cellular therapy product contamination; or an unexpected or unforeseeable event that may relate to the transmission or potential transmission of a communicable disease or may lead to cellular therapy product contamination.
- Calibrate: To set measurement equipment against a known standard.

- CD34: The 115 kD glycoprotein antigen, expressed by 1-2% of normal bone marrow mononuclear cells, that is defined by a specific monoclonal antibody (anti-CD34) using the standardized cluster of differentiation (CD) terminology.
- Cellular therapy: The administration of products with the intent of providing effector cells in the treatment of disease or support of other therapy.
- Cellular therapy product. Somatic cell-based product (e.g. mobilized HPC, therapeutic cells, cord blood cells, mesenchymal stromal cells) that is procured from a donor and intended for processing and administration.
- Clinical Program: An integrated medical team housed in geographically contiguous or proximate space with a single Clinical Program Director and common staff training programs, protocols, and quality management systems. The Clinical Program shall use cell collection and processing facilities that meet FACT-JACIE Standards with respect to their interactions with the Clinical Program. Clinical Programs that include non-contiguous institutions shall demonstrate evidence of regular interaction and common protocols, staff training procedures, quality management systems, and review of clinical results.
- Collection: Any procedure for procuring and labeling a cellular therapy product regardless of technique or source.
- Collection Facility: An entity providing the service of cellular therapy product collection. A Collection Facility may be part of the same institution as the Clinical Program or may be part of another institution and perform cellular therapy product collection services through contractual agreement.
- Competency: Ability to adequately perform a specific procedure or task according to direction.
- Complaint: Any written, oral, or electronic communication about a problem associated with a cellular therapy product or with a service related to the collection, processing, storage, distribution, or infusion of a cellular therapy product.
- Cord blood: The whole blood, including HPC, collected from placental and umbilical cord blood vessels after the umbilical cord has been clamped.
- Corrective action: Action taken to eliminate the causes of an existing discrepancy or other undesirable situation to prevent recurrence.
- Current Good Tissue Practice: The methods used in, and the facilities and controls used for, the manufacture of cellular therapy products to prevent the introduction or transmission of communicable diseases, including all steps in collection, donor screening and testing, processing, storage, labeling, packaging, and distribution.
- Designee: An individual with appropriate education, experience or expertise who is given the authority to assume a specific responsibility. The person appointing the designee retains ultimate responsibility.

Director: For purposes of these Standards, includes individuals with the following qualifications:

Clinical Program Director is the physician responsible for all administrative and clinical operations of the clinical transplantation program, including compliance with these Standards. The Clinical Program Director shall be appropriately licensed to practice medicine in the jurisdiction in which the program is located and have specialist certification in one or more of the following specialties: Hematology, Medical Oncology, Adult or Pediatric Immunology, or Pediatric Hematology/Oncology. A non-specialist certified physician who completed medical training prior to 1985 may serve as Clinical Program Director if he/she has documented experience and published contributions in the field of hematopoietic cell transplantation extending over ten years. The Clinical Program Director shall participate regularly in educational activities related to the field of hematopoietic cell transplantation. The Clinical Program Director also has oversight of the care provided by the Clinical Program.

Collection Facility Director is an individual with a medical degree or doctoral or baccalaureate degree (or equivalent) in a relevant science, qualified by postgraduate training or experience for the scope of activities carried out in the Collection Facility. The Collection Facility Director is responsible for all technical procedures, performance of the collection procedure, supervision of staff, and administrative operations of the Collection Facility. The Collection Facility Director shall participate regularly in educational activities related to the field of cellular therapy product collection and/or transplantation. The Collection Facility Director may also serve as the Collection Facility Medical Director if appropriately credentialed.

Collection Facility Medical Director is a licensed physician with postgraduate training in cell collection and/or transplantation. This individual, or designee, is directly responsible for the medical care of patients undergoing apheresis or marrow harvest, including the precollection evaluation of the donor at the time of donation and care of any complications resulting from the collection procedure. The Collection Facility Medical Director shall participate regularly in educational activities related to the field of cellular therapy product collection and/or transplantation. The Collection Facility Medical Director may also serve as the Collection Facility Director if appropriately credentialed.

Processing Facility Director is an individual with a medical degree or a doctoral degree in a relevant science, qualified by training or experience for the scope of activities carried out in the Processing Facility. The Processing Facility Director is responsible for all procedures and administrative operations of the Processing Facility, including compliance with these Standards. The Processing Facility Director shall participate regularly in educational activities related to the field of cellular therapy processing and/or transplantation. The Processing Facility Director may also serve as the Processing Facility Medical Director if appropriately credentialed.

Processing Facility Medical Director is a licensed physician with postgraduate training and one year experience in the preparation and clinical use of cell therapy products. The Processing Facility Medical Director or designee is directly responsible for all medical aspects related to the Processing Facility. The Processing Facility Medical Director shall participate regularly in educational activities related to the field of cellular therapy product processing and/or transplantation. The Medical Director may also serve as the Processing Facility Director if appropriately credentialed.

Distribution: Any transportation or shipment of a cellular therapy product that has been determined to meet release criteria or urgent medical need requirements.

- Donor. A person who is the source of cells or tissue for a cellular therapy product.
- Electronic record: Any record or document consisting of any combination of text, graphics, or other data that is created, stored, modified, or transmitted in digital form by a computer.
- Eligible: An allogeneic cellular therapy product donor who meets all donor screening and testing requirements related to transmission of infectious disease as defined by applicable laws and regulations.
- Engraftment: The reconstitution of recipient hematopoiesis with blood cells and platelets from a donor.
- Errors and Accidents: Any unforeseen or unexpected deviations from applicable regulations, standards, or established specifications that may affect the safety, purity, or potency of a cellular therapy product.
- Establish and maintain: A process to define, document in writing or electronically, implement, follow, review, and, as needed, revise on an ongoing basis.
- Exceptional release: Removal of a product that fails to meet specified criteria from quarantine or inprocess status for distribution. Requires documented approval.
- Expansion: Growth of one or more cell populations in an in vitro culture system.
- Facility: A location where activities covered by these Standards are performed. Such activities include determination of donor eligibility or suitability, product collection, processing, storage, distribution, issue, and administration.
- *Fresh:* A cellular therapy product that has never been cryopreserved.
- Hematopoietic progenitor cells (HPC): A cellular therapy product that contains self-renewing and/or multi-potent stem cells capable of maturation into any of the hematopoietic lineages, lineage-restricted pluri-potent progenitor cells, and committed progenitor cells, regardless of tissue source (bone marrow, umbilical cord blood, peripheral blood, or other tissue source).
- Hematopoietic progenitor cell therapy: The infusion of HPC product with the intent of providing effector functions in the treatment of disease or in support of other therapy.
- Human cells, tissues, or cellular or tissue-based products (HCT/Ps): Articles containing or consisting of human cells or tissues that are intended for implantation, transplantation, infusion, or transfer into a human recipient.
- *Ineligible:* An allogeneic cellular therapy product donor who does not meet all donor screening and testing requirements related to transmission of infectious disease as defined by applicable laws and regulations.
- Institutional Review Board or Ethics Committee: A Board or Committee established by an institution in accordance with the regulations of the U.S. Department of Health and Human Services, or other governmental agency where applicable, to review biomedical and behavioral research that involves human subjects and is conducted at or supported by that institution.
- *ISBT 128*: The international information technology standard for transfusion medicine and transplantation.

- Key position: A job category with responsibilities that significantly affect the provision of service or product safety and quality.
- Labeling: Steps taken to identify the original cellular therapy product collection and any products or product modifications; to complete the required reviews; and to attach the appropriate labels.
- Manipulation: An ex vivo procedure(s) that selectively removes, enriches, expands, or functionally alters HPC products.
 - Minimally Manipulated: Processing that does not alter the relevant biological characteristics of cells or tissues.
 - More than minimally manipulated: Processing that does alter the relevant biological characteristics of cells or tissues.
 - Unmanipulated hematopoietic progenitor cells: HPC as obtained at collection and not subjected to any form of processing.
- Manufacturing: Includes, but is not limited to, any or all steps in the recovery, processing, packaging, labeling, storage, or distribution of any human cellular or tissue-based product, and the screening and testing of a cell or tissue donor.
- Materials Management. An integrated process for planning and controlling all steps in the acquisition and use of goods or supply items (materials) used for the collection or processing of cellular therapy products to ensure these materials are of adequate quality and quantity and available when needed. The materials management system combines and integrates the material selection, vendor evaluation, purchasing, expediting, storage, distribution, and disposition of materials.
- Microbial: Related to infectious agents including bacterial and fungal organisms.
- *Mid-Level Practitioner*. Physician Assistant, Nurse Practitioner, or other Advanced Practitioner who provides primary patient care with physician oversight.
- Negative Selection: The manipulation of a cellular therapy product such that a specific cell population(s) is reduced.
- *Nurse Practitioner.* A nurse with a graduate degree in advanced practice nursing providing patient services in defined areas of practice in collaboration with other health professionals.
- New Patient: An individual undergoing the specified type (allogeneic, autologous, or syngeneic) of transplantation for the first time in the Clinical Program whether or not that patient was previously treated by that Clinical Program.
- Outcome analysis: The process by which the results of a therapeutic procedure are formally assessed.
- Partial label: The minimum essential elements that must be affixed to all cellular therapy product containers at all times.
- Physician Assistant: A person formally trained to provide diagnostic, therapeutic, and preventive health care services with physician supervision.

- Policies: Documents that define the scope of an organization, explain how the goals of the organization will be achieved, and/or serve as a means by which authority can be delegated.
- Positive selection: The manipulation of a cellular therapy product such that a specific cell population(s) is enriched.
- *Potency*: The therapeutic activity of a product as indicated by appropriate laboratory tests or adequately developed and controlled clinical data.
- Preventive Action: Action taken to eliminate the cause and prevent occurrence of a potential discrepancy or other undesirable situation.
- *Procedure*: A document that describes in detail, the process or chronological steps taken to accomplish a specific task; a procedure is more specific than a policy.
- *Process*: A goal-directed, interrelated series of actions, events, or steps.
- Process Control: The standardization of processes in order to produce predictable output.
- *Process development*: The series of procedures performed in order to develop a final process that achieves the required results.
- Processing: All aspects of manipulation, cryopreservation, packaging, and labeling of cellular therapy products regardless of source, including microbial testing, preparation for infusion or storage, and removal from storage. Processing does not include collection, donor screening, donor testing, storage, or distribution.
- Processing Facility: A location where cellular therapy product processing activities are performed in support of the Clinical Program. A Processing Facility may be part of the same institution as the Clinical Program or may be part of another institution and perform these functions through contractual agreement.
- Product sample: A representative quantity of product removed from the cellular therapy product; an aliquot.
- *Products: The proper name for each class (broad descriptions of product) is as follows:
 - HPC, Apheresis: Peripheral blood collected by apheresis as a source of hematopoietic progenitor cells. Mobilization is assumed for HPC, Apheresis products.
 - HPC, Cord Blood: Umbilical cord blood and/or placental blood collected as a source of hematopoietic progenitor cells.
 - HPC, Marrow: Bone marrow collected as a source of hematopoietic progenitor cells.
 - HPC, Whole Blood: Whole blood collected as a source of hematopoietic progenitor cells. Mobilized unless otherwise stated in modifier.
 - Concurrent Plasma, Apheresis: Plasma collected from the donor as part of an apheresis cell collection procedure for use by the laboratory in further processing of that donor's product.

- TC, Apheresis: Source of nucleated cells obtained by an apheresis procedure intended for therapeutic use other than HPCs. Non-mobilized unless otherwise stated in the modifier.
- TC, Cord Blood: Umbilical cord blood and/or placental blood collected as a source of nucleated cells intended for therapeutic use other than HPCs.
- TC, Marrow: Bone marrow collected as a source of nucleated cells intended for therapeutic use other than HPCs.
- TC, Whole Blood: Whole blood collected as a source of nucleated cells intended for therapeutic use other than HPCs.
- TC-T Cells: A therapeutic cell product from any source containing a quantified T cell population.
- TC-CTL: A therapeutic cell product containing cytotoxic lymphocytes for therapeutic use.
- TC-T Reg Cells: A therapeutic cell product containing T regulatory lymphocytes for therapeutic use.
- TC-DC: A therapeutic cell product containing dendritic cells for therapeutic use.
- TC-NK cells: A therapeutic cell product containing natural killer cells for therapeutic use.
- TC-Tumor Derived: A product containing malignant cells or elements derived from them.
- TC-MSC: A therapeutic cell product containing mesenchymal stromal cells for therapeutic use.
- TC-APC: A therapeutic cell product containing antigen presenting cells other than dendritic cells for therapeutic use.
- TC-INV: A therapeutic cell product for an investigational study.
- TC-Study: This class is reserved for use only in blinded studies of therapeutic cells accompanied by appropriate identifying study information.
- Proficiency test: A test to ensure the adequacy of testing methods and equipment and the competency of personnel performing testing.
- Protocol: A written document describing steps of a treatment or procedure in sufficient detail such that the treatment or procedure can be reproduced repeatedly without variation.
- Purity: Relative freedom from extraneous matter in the finished product, whether or not harmful to the recipient or deleterious to the product.
- Qualification: The establishment of confidence that equipment, supplies, and reagents function consistently within established limits.
- Quality: Conformance of a product or process with pre-established specifications or standards.
- Quality assurance: The actions, planned and performed, to provide confidence that all systems and elements that influence the quality of the product or service are working as expected individually and collectively.

- Quality assessment: The actions, planned and performed, to evaluate all systems and elements that influence the quality of the product or service.
- Quality audit: A documented, independent inspection and review of a facility's quality management activities to verify, by examination and evaluation of objective evidence, the degree of compliance with those aspects of the quality program under review.
- Quality control: A component of a quality management program that includes the activities and controls used to determine the accuracy and reliability of the establishment's personnel, equipment, reagents, and operations in the manufacturing of cellular therapy products, including testing and product release.
- Quality improvement: The actions, planned and performed, to implement changes designed to improve the quality of a product or process.
- Quality management: An integrated program of quality assessment, assurance, control, and improvement.
- Quality management plan: A written document that describes the systems in place to implement the quality management program.
- Quality management program: An organization's comprehensive system of quality assessment, assurance, control, and improvement. A quality management program is designed to prevent, detect, and correct deficiencies that may adversely affect the quality of the cellular therapy product or increase the risk of communicable disease introduction or transmission.
- Quarantine: The identification or storage of a cellular therapy product in a physically separate area clearly identified for such use, or through use of other procedures such as automated designation to prevent improper release of that product. Also refers to segregated storage of products known to contain infectious disease agents to reduce the likelihood of cross-contamination.
- Record: Documented evidence that activities have been performed or results have been achieved. A record does not exist until the activity has been performed.
- Release: Removal of a product from quarantine or in-process status when it meets specified criteria.
- Release criteria: The requirements that must have been met before a cellular therapy product may leave the control of the Collection or Processing Facility.
- Responsible person: A person who is authorized to perform designated functions for which he or she is trained and qualified.
- Safety: Relative freedom from harmful effects to persons or products.
- Shipping: The physical act of transferring a cellular therapy product within or between facilities. During shipping the product leaves the control of trained personnel at the transporting or receiving facility.
- Standard Operating Procedures Manual: A compilation of written detailed instructions required to perform procedures.

Standards: The current edition of the *International Standards for Cellular Therapy Product Collection,*Processing, and Administration published by FACT-JACIE.

Storage: Holding a cellular therapy product for future processing, distribution, or administration.

Syngeneic: The biologic relationship between identical twins.

Therapeutic cells: Nucleated cells from any source (marrow, peripheral blood, or umbilical cord and or placental blood) intended for therapeutic use other than as HPC.

Time of collection: The time of day at the end of the cellular therapy product collection procedure.

Trace: To follow the history of a process, product, or service by review of documents.

Track: To follow a process or product from beginning to end.

Transplantation: The infusion of allogeneic, autologous, or syngeneic HPC with the intent of providing transient or permanent engraftment in support of therapy of disease.

Transport: The physical act of transferring a cellular therapy product within or between facilities. During transportation the product does not leave the control of trained personnel at the transporting or receiving facility.

Unique: Being the only one of its kind or having only one use or purpose.

Unique identifier. A numeric or alphanumeric sequence used to designate a given cellular therapy product with reasonable confidence that it will not be used for another purpose.

Urgent medical need: A situation in which no comparable cellular therapy product is available and the recipient is likely to suffer death or serious morbidity without the cellular therapy product.

Validation: Confirmation by examination and provision of objective evidence that particular requirements can consistently be fulfilled. A process is validated by establishing, by objective evidence, that the process consistently produces a cellular therapy product meeting its predetermined specifications.

Variance: A planned deviation from recommended practice or standard operating procedure.

Verification: The confirmation of the accuracy of something or that specified requirements have been fulfilled.

Viability: Living cells as defined by dye exclusion, flow cytometry, or progenitor cell culture.

*These definitions are as of publication. The current terminology as found at www.iccbba.org in the document referenced in Appendix IV is required.

This page intentionally left blank.

PART B: CLINICAL PROGRAM STANDARDS

B1	General
B2	Clinical Unit
B3	Personnel
B4	Quality Management
B5	Policies and Procedures
B6	Donor Selection, Evaluation, and Management
B7	Therapy Administration
B8	Clinical Research
B9	Data Management
B10	Records

PART B: CLINICAL PROGRAM STANDARDS

B1 GENERAL

- B1.1 The Clinical Transplantation Program, "Clinical Program," consists of an integrated medical team housed in geographically contiguous or proximate space with a Clinical Program Director(s) and common staff training, programs, protocols, and quality management systems.
 - B1.1.1 Clinical Programs that include non-contiguous institutions shall demonstrate common protocols, procedures, quality management systems, and review of clinical results and evidence of regular interaction.
- B1.2 The Clinical Program shall use cell collection and processing facilities that meet FACT-JACIE Standards with respect to their interactions with the Clinical Program.
- B1.3 The Clinical Program shall abide by all applicable laws and regulations.
 - B1.3.1 The Clinical Program shall be registered and/or accredited as required by the appropriate governmental authorities for the activities performed.
- B1.4 For initial accreditation, a dedicated transplant team including a Clinical Program Director(s) and at least one other physician trained and/or experienced in cell therapy and/or HPC transplantation shall have been in place for at least twelve (12) months preceding application for accreditation.
- B1.5 If the Clinical Program requests accreditation for allogeneic HPC transplantation, a minimum of ten (10) new allogeneic patients shall have been transplanted during the twelve (12) month period immediately preceding the application for program accreditation and annually thereafter. A Clinical Program that is accredited for allogeneic transplantation will be considered to have met the numeric requirement for autologous transplantation.
 - B1.5.1 For Clinical Programs utilizing more than one clinical site and requesting accreditation for allogeneic HPC transplantation, a minimum of five (5) new allogeneic patients shall have been transplanted at each site during the twelve (12) month period immediately preceding the application and annually thereafter. A site that is accredited for allogeneic transplantation will be considered to have met the numeric requirement for autologous transplantation.
 - B1.5.2 A combined Clinical Program caring for pediatric and adult patients at the same site shall perform a minimum of five (5) allogeneic HPC transplants for each population annually.
- B1.6 If the Clinical Program requests accreditation for only autologous HPC transplantation, a minimum of five (5) new recipients of autologous transplantation shall have been transplanted during the twelve (12) month period immediately preceding the application for accreditation and annually thereafter.
 - B1.6.1 For Clinical Programs utilizing more than one clinical site and requesting accreditation for autologous HPC transplantation only, a minimum of five (5) new patients shall have been transplanted at each site during the twelve (12) month period immediately preceding the application and annually thereafter.

B1.6.2 A combined Clinical Program requesting accreditation for autologous HPC transplantation only and caring for pediatric and adult patients at the same site shall perform a minimum of five (5) transplants for each population annually.

B2 CLINICAL UNIT

- B2.1 There shall be a designated inpatient unit of adequate space, design, and location that minimizes airborne microbial contamination.
 - B2.1.1 The inpatient program shall have an intensive care unit or equivalent coverage within the institution.
- B2.2 There shall be a designated area for outpatient care that reasonably protects the patient from transmission of infectious agents and allows, as necessary, for appropriate patient isolation, administration of intravenous fluids, medications, and/or blood products, and confidential donor examination and evaluation.
 - B2.2.1 Outpatient facilities shall have a plan for providing immediate access to an intensive care unit or equivalent coverage for patients who may become critically ill.
- B2.3 The following shall apply to both inpatient and outpatient care:
 - B2.3.1 There shall be provisions for prompt evaluation and treatment by a transplant attending physician available on a 24-hour basis.
 - B2.3.2 There shall be a pharmacy providing 24-hour availability of medications needed for the care of transplant patients.
 - B2.3.3 There shall be the ability to perform dialysis under the direction of nephrologists and trained personnel.
 - B2.3.4 There shall be 24-hour availability of CMV-appropriate and irradiated blood products needed for the care of transplant patients.
 - B2.3.5 The Clinical Program shall ensure planned discharges are to facilities adequate for post-transplant care.
 - B2.3.5.1 The Clinical Program shall provide or ensure oversight of care that meets applicable standards.
 - B2.3.6 Clinical Programs performing allogeneic cell transplants shall use HLA testing laboratories appropriately accredited by the American Society for Histocompatibility and Immunogenetics (ASHI), European Federation for Immunogenetics (EFI), or equivalent, with the capability of carrying out deoxyribonucleic acid (DNA) –based HLA-typing.

B2.4 SAFETY REQUIREMENTS

B2.4.1 The Clinical Program shall be operated in a manner to minimize risks to the health and safety of employees, patients, donors, visitors, and volunteers.

- B2.4.2 The Clinical Program shall have a written safety manual that includes instructions for action in case of exposure to communicable disease or to chemical, biological, or radiological hazards, where applicable.
- B2.4.3 Medical waste shall be disposed of in a manner that minimizes any hazard to facility personnel and to the environment in accordance with applicable laws and regulations.
- B2.4.4 Facilities used by the Clinical Program shall be maintained in a clean, sanitary, and orderly manner.
- B2.4.5 Gloves shall be worn while handling biological specimens.

B3 PERSONNEL

B3.1 CLINICAL PROGRAM DIRECTOR

- B3.1.1 The Clinical Program Director shall be appropriately licensed to practice medicine in the jurisdiction in which the program is located and have achieved specialist certification in one or more of the following specialties: Hematology, Medical Oncology, Adult or Pediatric Immunology, or Pediatric Hematology/Oncology. Physicians trained prior to requirements for specialty training may serve as Clinical Program Director if they have documented experience and published contributions in the field of hematopoietic cell transplantation extending over ten (10) years.
- B3.1.2 The Clinical Program Director shall have at least one year of specific clinical training in HPC transplantation as defined in B3.4, or two (2) years experience as an attending physician responsible for the clinical management of HPC transplant patients in the inpatient and outpatient settings. The Clinical Program Director shall have written confirmation of his/her training or experience.
- B3.1.3 The Clinical Program Director shall be responsible for administrative and clinical operations, including compliance with these Standards and applicable laws and regulations.
- B3.1.4 The Clinical Program Director shall be responsible for all elements of the design of the Clinical Program including quality management, the selection and care of patients and donors, cell collection, and processing, whether internal or contracted services.
- B3.1.5 The Clinical Program Director shall have oversight of the medical care provided by the Clinical Program including medical care provided by the physicians on the transplant team.
 - B3.1.5.1 The Clinical Program Director shall be responsible for verifying the knowledge and skills of the physicians of the transplant team.
 - B3.1.5.2 The Clinical Program Director shall be responsible for the management of the Clinical Unit. If this responsibility is delegated to a Medical Director, this designee shall fulfill the requirements in B3.2.

B3.1.6 The Clinical Program Director shall participate regularly in educational activities related to the field of HPC transplantation.

B3.2 ATTENDING PHYSICIANS

- B3.2.1 Clinical Program attending physicians shall be appropriately licensed to practice medicine in the jurisdiction of the Clinical Program and should be specialist certified or trained in one of the following specialties: Hematology, Medical Oncology, Adult or Pediatric Immunology, or Pediatric Hematology/Oncology.
- B3.2.2 Clinical Program attending physicians shall have specific clinical training in HPC transplant medicine as defined in B3.4.
- B3.2.3 Clinical Program attending physicians shall participate regularly in educational activities related to the field of HPC transplantation.

B3.3 CLINICAL TRANSPLANT TEAM

- B3.3.1 Clinical Programs performing pediatric transplantation shall have a transplant team trained in the management of pediatric patients.
- B3.3.2 Clinical Programs performing pediatric transplantation shall have at least one attending physician with specialist certification in Pediatric Hematology/Oncology or Pediatric Immunology.
- B3.3.3 For Clinical Programs performing adult transplantation, there shall be at least one attending physician with specialist certification in Hematology, Medical Oncology, or Immunology.
- B3.3.4 The Clinical Program shall have access to licensed physicians who are trained and competent in bone marrow harvesting and a bone marrow collection facility that meets these Standards.
- B3.3.5 The Clinical Program shall have access to personnel who are trained and competent in cellular product collection by apheresis and an apheresis facility that meets these Standards.

B3.4 TRAINING FOR CLINICAL PROGRAM DIRECTORS AND ATTENDING PHYSICIANS

- B3.4.1 The Clinical Program Director and attending physicians shall each have a total of one year of supervised training in the management of transplant patients in both inpatient and outpatient settings.
- B3.4.2 Clinical training and competency shall include the management of:
 - B3.4.2.1 Autologous transplant patients for physicians in Clinical Programs requesting accreditation for autologous transplantation.
 - B3.4.2.2 Allogeneic transplant patients for physicians in Clinical Programs requesting accreditation for allogeneic transplantation.

- B3.4.2.3 Both allogeneic and autologous transplant patients for physicians in Clinical Programs requesting accreditation for allogeneic and autologous transplantation.
- B3.4.3 Attending physicians in all Clinical Programs shall have specific training and competency in each of the following areas:
 - B3.4.3.1 Indications for HPC transplantation.
 - B3.4.3.2 Selection of appropriate patients and preparative high dose therapy regimens.
 - B3.4.3.3 Pre-transplant patient evaluation, including assessment of appropriate patient eligibility and HPC adequacy with respect to collection.
 - B3.4.3.4 Administration of high-dose therapy.
 - B3.4.3.5 Administration of growth factors for HPC mobilization and for post-transplant hematopoietic cell reconstitution.
 - B3.4.3.6 HPC product infusion and patient management.
 - B3.4.3.7 Management of neutropenic fever.
 - B3.4.3.8 Diagnosis and management of infectious and non-infectious pulmonary complications of transplantation.
 - B3.4.3.9 Diagnosis and management of fungal disease.
 - B3.4.3.10 Diagnosis and management of veno-occlusive disease of the liver.
 - B3.4.3.11 Management of thrombocytopenia and bleeding.
 - B3.4.3.12 Management of hemorrhagic cystitis.
 - B3.4.3.13 Management of nausea and vomiting.
 - B3.4.3.14 Management of pain.
 - B3.4.3.15 Management of terminal care patients.
 - B3.4.3.16 Diagnosis and management of HPC graft failure.
 - B3.4.3.17 Documentation and reporting for patients on investigational protocols.
- B3.4.4 Additional specific clinical training and competency required for physicians in Clinical Programs requesting accreditation for allogeneic HPC transplantation shall include:
 - B3.4.4.1 Identification and selection of HPC source, including use of donor registries.

- B3.4.4.2 Methodology and implications of human leukocyte antigen (HLA) typing.
- B3.4.4.3 Management of patients receiving ABO incompatible HPC products.
- B3.4.4.4 Diagnosis and management of cytomegalovirus (CMV) infection and disease.
- B3.4.4.5 Diagnosis and management of other viral infections in immunocompromised hosts.
- B3.4.4.6 Diagnosis and management of acute and chronic graft versus host disease.
- B3.4.4.7 Diagnosis and management of post-transplant immunodeficiencies.
- B3.4.4.8 Evaluation of chimerism.
- B3.4.5 The HPC transplant physicians shall be knowledgeable in the following procedures:
 - B3.4.5.1 HPC processing.
 - B3.4.5.2 HPC cryopreservation.
 - B3.4.5.3 Bone marrow harvest procedures.
 - B3.4.5.4 Apheresis procedures.
- B3.5 MID-LEVEL PRACTITIONERS (Physician Assistants, Nurse Practitioners, Advanced Practitioners)
 - B3.5.1 Mid-level practitioners shall be licensed to practice in the jurisdiction of the Clinical Program and shall be limited to the scope of practice of their licenses and within parameters of their training.
 - B3.5.2 Mid-level practitioners shall be trained and competent specifically in the transplant-related cognitive and procedural skills that they routinely practice. These skills may include but are not limited to those listed in B3.4.2 B3.4.5.
 - B3.5.3 Mid-level practitioners shall participate regularly in educational activities related to the field of HPC transplantation.

B3.6 CONSULTING PHYSICIANS

- B3.6.1 The Clinical Program shall have access to specialist certified or trained consulting physicians from key disciplines who are capable of assisting in the management of patients requiring medical care, including but not limited to:
 - B3.6.1.1 Surgery.
 - B3.6.1.2 Pulmonary medicine.

- B3.6.1.3 Intensive care.
- B3.6.1.4 Gastroenterology.
- B3.6.1.5 Nephrology.
- B3.6.1.6 Infectious disease.
- B3.6.1.7 Cardiology.
- B3.6.1.8 Pathology.
- B3.6.1.9 Psychiatry.
- B3.6.1.10 Radiology.
- B3.6.1.11 Radiation oncology with experience in large-field (e.g., total body or total lymphoid) irradiation treatment protocols, if radiation therapy is administered.
- B3.6.1.12 Transfusion medicine.
- B3.6.2 A Clinical Program treating pediatric patients shall have consultants, as defined in B3.6.1, qualified to manage pediatric patients.

B3.7 NURSES

- B3.7.1 The Clinical Program shall have nurses and nurse supervisors formally trained and experienced in the management of patients receiving HPC transplants.
- B3.7.2 A Clinical Program treating pediatric patients shall have nurses formally trained and experienced in the management of pediatric patients.
- B3.7.3 Training shall include hematology/oncology patient care; administration of highdose therapy, growth factors, and immunosuppressive medications; management of infectious complications associated with compromised host defense mechanisms; administration of blood products; and an appropriate degree of intensive medical and pediatric nursing care.
- B3.7.4 There shall be written policies for all relevant nursing procedures, including but not limited to:
 - B3.7.4.1 Infection prevention and control.
 - B3.7.4.2 Administration of the preparative regimen.
 - B3.7.4.3 Transplantation of HPC.
 - B3.7.4.4 Central venous catheter care.
 - B3.7.4.5 Blood product transfusion.
 - B3.7.4.6 Transplant nurse competency evaluation process.

- B3.7.5 There shall be an adequate number of nurses experienced in the care of transplant patients.
- B3.7.6 There shall be a nurse/patient ratio satisfactory to cover the severity of the patients' clinical status.

B3.8 SUPPORT SERVICES STAFF

- B3.8.1 The Clinical Program shall have one or more designated staff to assist in the provision of appropriate pre-transplant patient evaluation, treatment, and post-transplant follow-up and care.
 - B3.8.1.1 The Clinical Program shall have pharmacy staff knowledgeable in the use and monitoring of pharmaceuticals used by the Clinical Program.
 - B3.8.1.2 The Clinical Program shall have dietary staff capable of providing dietary consultation regarding the nutritional needs of the transplant recipient, including enteral and parenteral support, and appropriate dietary advice to avoid food-borne illness.
 - B3.8.1.3 There shall be appropriate Social Services staff.
 - B3.8.1.4 There shall be appropriate Physical Therapy staff.
 - B3.8.1.5 There shall be Data Management staff sufficient to comply with B9.

B4 QUALITY MANAGEMENT

- B4.1 The Clinical Program shall establish and maintain a written Quality Management Plan.
 - B4.1.1 There shall be an overall Clinical Program Quality Management Program that incorporates the information from clinical, collection, and processing facility quality management.
- B4.2 The Quality Management Plan shall include an organizational chart of key personnel and functions within the Clinical Program.
 - B4.2.1 The Quality Management Plan shall include a description of how these key personnel interact to implement the quality management activities.
 - B4.2.2 The Clinical Program Director or designee shall be responsible for the Quality Management Plan as it pertains to the Clinical Program.
 - B4.2.2.1 The Clinical Program Director or designee shall have authority over and responsibility for ensuring that the Quality Management Plan is effectively established and maintained.
 - B4.2.2.2 The Clinical Program Director or designee shall not have oversight of his/her own work if this person also performs other tasks in the Clinical Program.

- B4.2.2.3 The Clinical Program Director or designee shall report on quality management activities, at a minimum, quarterly.
- B4.2.2.4 If the responsibility of the Quality Management Plan is delegated, the designee shall provide a report on the performance of the Quality Management Plan, at a minimum, annually to the Clinical Program Director.
- B4.3 The Quality Management Plan shall include, or summarize and reference, personnel requirements for each key position in the Clinical Program. Personnel requirements shall include at a minimum:
 - B4.3.1 A system to document the following for all medical and nursing staff:
 - B4.3.1.1 Initial qualifications and training.
 - B4.3.1.2 Annual performance review.
 - B4.3.1.3 Provisions for continuing education.
 - B4.3.2 A policy and/or procedure for personnel training and competency assessment.
- B4.4 The Quality Management Plan shall include, or summarize and reference, policies and procedures for development, approval, implementation, review, revision, and archival for all critical processes, policies, and procedures.
- B4.5 The Quality Management Plan shall include, or summarize and reference, a system for document control, including a list of all critical documents that shall adhere to the document control system requirements.
- B4.6 The Quality Management Plan shall include, or summarize and reference, policies and procedures for establishment and maintenance of written agreements with third parties whose services impact the clinical care of the patient and/or donor.
 - B4.6.1 Agreements shall include the responsibility of the third-party facility performing any step in collection, processing, or testing to comply with applicable laws and regulations and these Standards.
 - B4.6.2 The Clinical Program shall ensure compliance with B4.6.1.
- B4.7 The Quality Management Plan shall include, or summarize and reference, policies and procedures for documentation and review of outcome analysis and product efficacy, as appropriate, including at least:
 - B4.7.1 For HPC products, a process for documentation and review of time to engraftment following product administration.
 - B4.7.2 For other cellular therapy products, the criteria for product efficacy and/or the clinical outcome shall be determined and should be reviewed at regular time intervals.

- B4.8 The Quality Management Plan shall include, or summarize and reference, policies, procedures, and a timetable for conducting and reviewing audits of the Program's activities to verify compliance with elements of the Quality Management Program and operational policies and procedures.
 - B4.8.1 Audits shall be conducted on a regular basis by an individual with sufficient expertise to identify problems, but who is not solely responsible for the process being audited.
 - B4.8.2 The results of audits shall be used to recognize problems, detect trends, and identify improvement opportunities.
 - B4.8.3 The Clinical Program shall periodically audit data contained in the Transplant Essential Data Forms of the CIBMTR or the Minimum Essential Data-A Forms of the EBMT (see Appendix IV), including at a minimum patient outcomes, donor screening and testing, and recipient Day 100 treatment related mortality.
 - B4.8.3.1 Collection and analysis of data related to the audit shall be reviewed, reported, and documented, at a minimum, on an annual basis.
- B4.9 The Quality Management Plan shall include, or summarize and reference, policies and procedures on the management of cellular therapy products with positive microbial culture results that address at a minimum:
 - B4.9.1 Notification of the recipient.
 - B4.9.2 Recipient follow-up and outcome analysis.
 - B4.9.3 Follow-up of the donor, if relevant.
 - B4.9.4 Reporting to regulatory agencies if appropriate.
- B4.10 The Quality Management Plan shall include, or summarize and reference, policies and procedures for detecting, evaluating, documenting, and reporting errors, accidents, suspected adverse events, biological product deviations, and complaints.
 - B4.10.1 Adverse events in the Clinical Program shall be documented in a manner that complies with institutional requirements and applicable laws and regulations.
 - B4.10.2 Documentation of each adverse event that occurs in the Clinical Program shall be reviewed by the Clinical Program Director.
 - B4.10.3 A written description of an adverse event shall be made available to the recipient's and/or donor's physician and the Collection and Processing Facilities, if appropriate.
 - B4.10.4 When applicable, adverse events shall be reported to the appropriate regulatory agencies.
 - B4.10.5 Deviations from the following key Standard Operating Procedures, B5.1.1, B5.1.6, and B5.1.7, shall be documented.

- B4.10.5.1 Planned deviations shall be pre-approved by the Clinical Program Director or designee.
- B4.10.5.2 Unplanned deviations and associated corrective actions shall be reviewed by the Clinical Program Director or designee.
- B4.10.6 There shall be a defined process improvement plan that includes policies or procedures for the recognition and investigation of the cause of all issues that require corrective action.
 - B4.10.6.1 Follow-up activities shall be conducted to determine if the corrective actions were effective.
- B4.10.7 There shall be policies and procedures to document and follow up reported product failures, concerns, or complaints.
- B4.11 The Quality Management Plan shall include, or summarize and reference, a process for cellular therapy product tracking and tracing that allows tracking from the donor to the recipient or final disposition and tracing from the recipient or final disposition to the donor.
- B4.12 The Quality Management Plan shall include, or summarize and reference, a process to ensure continuous operations in the event that the Clinical Program's computer system ceases to function, including a plan for data backup and compliance with applicable laws and regulations.

B5 POLICIES AND PROCEDURES

- B5.1 The Clinical Program shall establish and maintain policies and procedures, in addition to those required in B4, addressing critical aspects of operations and management. These documents shall include all elements required by these Standards and shall address at a minimum:
 - B5.1.1 Donor and recipient evaluation, selection, and treatment.
 - B5.1.2 Donor consent.
 - B5.1.3 Recipient consent.
 - B5.1.4 Donor and recipient confidentiality.
 - B5.1.5 Infection prevention and control.
 - B5.1.6 Administration of the preparative regimen.
 - B5.1.7 Administration of HPC and other cellular therapy products, including exceptional release.
 - B5.1.8 Blood product transfusion.
 - B5.1.9 Facility management and monitoring.
 - B5.1.10 Disposal of medical and biohazard waste.

- B5.1.11 Emergency and disaster plan, including the Clinical Program response.
- B5.2 The Clinical Program shall maintain a detailed Standard Operating Procedures Manual. The Standard Operating Procedures Manual shall include:
 - B5.2.1 A procedure for preparation, approval, implementation, review, revision, and archival of all policies and procedures.
 - B5.2.2 A standardized format for policies and procedures, including worksheets, reports, and forms.
 - B5.2.3 A system of numbering and titling of individual procedures, policies, worksheets, and forms.
- B5.3 Standard Operating Procedures shall be sufficiently detailed and unambiguous to allow qualified staff to follow and complete the procedures successfully. Each individual procedure shall include:
 - B5.3.1 A clearly written description of the objectives.
 - B5.3.2 A description of equipment and supplies used.
 - B5.3.3 Acceptable end-points and the range of expected results, where applicable.
 - B5.3.4 A stepwise description of the procedure, including diagrams and tables as needed.
 - B5.3.5 Reference to other Standard Operating Procedures or policies required to perform the procedure.
 - B5.3.6 A reference section listing appropriate literature, if applicable.
 - B5.3.7 Documented approval of each procedure by the Clinical Program Director or designated physician prior to implementation and every two years thereafter.
 - B5.3.8 Documented approval of each procedural modification by the Clinical Program Director or designated physician prior to implementation.
 - B5.3.9 A copy of current version of orders, worksheets, reports, labels, and forms, where applicable.
- B5.4 Copies of the Standard Operating Procedures Manual shall be readily available to the facility staff at all times.
- B5.5 All personnel in the facility shall follow the Standard Operating Procedures related to their positions.
- B5.6 New and revised policies and procedures shall be reviewed by the staff prior to implementation. This review and associated training shall be documented.

- B5.7 Archived policies and procedures, the inclusive dates of use, and their historical sequence shall be maintained for a minimum of ten (10) years from archival or according to governmental or institutional policy, whichever is longer.
- B5.8 There shall be a process to address age specific issues in the Standard Operating Procedures, as appropriate.

B6 DONOR SELECTION, EVALUATION, AND MANAGEMENT

B6.1 There shall be written criteria for allogeneic and autologous donor selection, evaluation, and management by trained medical personnel.

B6.2 DONOR INFORMATION AND CONSENT TO DONATE

- B6.2.1 The collection procedure shall be explained in terms the donor can understand, and shall include the following information at a minimum:
 - B6.2.1.1 The risks and benefits of the procedure.
 - B6.2.1.2 Tests and procedures performed to protect the health of the donor and the recipient.
 - B6.2.1.3 The rights of the donor to review the results of such tests.
 - B6.2.1.4 Alternative collection methods.
 - B6.2.1.5 Protection of donor medical information and confidentiality.
- B6.2.2 The donor shall have an opportunity to ask questions.
- B6.2.3 The donor shall have the right to refuse to donate and be informed of the potential consequences to recipient of such refusal.
- B6.2.4 Informed consent from the donor shall be obtained and documented by a licensed physician or other health care provider familiar with the collection procedure.
- B6.2.5 In the case of a minor donor, informed consent shall be obtained from the donor's parents or legal guardian in accordance with applicable laws and regulations and shall be documented.
- B6.2.6 The allogeneic donor shall give informed consent and authorization in advance to release the donor's health information to the transplant physician and recipient as appropriate.
- B6.2.7 Documentation of consent shall be available to the Collection Facility staff prior to the collection procedure.

B6.3 DONOR SUITABILITY

B6.3.1 All donors shall be tested for ABO group and Rh type.

- B6.3.1.1 For allogeneic cellular therapy products containing red blood cells at the time of administration, a test for ABO group and Rh type shall be performed on the first product collected or on blood obtained from the donor at the time of the first collection.
- B6.3.2 There shall be criteria and evaluation procedures in place to protect the safety of the cellular product donor.
 - B6.3.2.1 Any abnormal finding shall be reported to the prospective donor with documentation in the donor record of recommendations made for follow-up care.
- B6.3.3 The donor shall be evaluated for potential risks of the collection procedure. The risks of donation shall be documented, including:
 - B6.3.3.1 Possible need for central venous access.
 - B6.3.3.2 Mobilization therapy for collection of HPC, Apheresis.
 - B6.3.3.3 Anesthesia for collection of HPC, Marrow.
- B6.3.4 A pregnancy assessment shall be performed for all female donors with childbearing potential within seven (7) days prior to starting the donor mobilization regimen and, as applicable, within seven (7) days prior to initiation of recipient's conditioning regimen.
- B6.3.5 Laboratory testing of all donors shall be performed by a laboratory accredited or licensed in accordance with applicable laws and regulations using one or more donor screening tests approved or cleared by the governmental authority.
- B6.3.6 The use of a donor who does not meet Clinical Program donor safety criteria shall require documentation of the rationale for his/her selection by the transplant physician.
- B6.3.7 Issues of donor health that pertain to the safety of the collection procedure shall be communicated in writing to the Collection Facility staff.
- B6.3.8 There shall be a policy for follow-up of donors that includes routine management and the management of donation-associated adverse events.

B6.4 DONOR EVALUATION FOR TRANSMISSIBLE DISEASE

- B6.4.1 There shall be donor evaluation procedures in place to evaluate the risk of disease transmission from donor products.
- B6.4.2 Donors shall be evaluated for risk factors for disease transmission by medical history, physical examination, examination of relevant medical records, and laboratory testing.
- B6.4.3 The medical history for allogeneic donors shall include at least the following:
 - B6.4.3.1 Vaccination history.

- B6.4.3.2 Travel history.
- B6.4.3.3 Blood transfusion history.
- B6.4.3.4 Questions to identify persons at high risk for transmission of communicable disease as defined by the applicable governmental authority.
- B6.4.3.5 Questions to identify persons at risk of transmitting inherited conditions.
- B6.4.3.6 Questions to identify persons at risk of transmitting a hematological or immunological disease.
- B6.4.3.7 Questions to identify a past history of malignant disease.
- B6.5 The donor shall confirm that all the information provided is true to the best of his/her knowledge.

B6.6 INFECTIOUS DISEASE TESTING

- B6.6.1 Within thirty (30) days prior to collection, all HPC donors shall be tested for evidence of clinically relevant infection by the following communicable disease agents using tests as required by applicable laws and regulations:
 - B6.6.1.1 Human immunodeficiency virus, type 1.
 - B6.6.1.2 Human immunodeficiency virus, type 2.
 - B6.6.1.3 Hepatitis B virus.
 - B6.6.1.4 Hepatitis C virus.
 - B6.6.1.5 Treponema pallidum (syphilis).
- B6.6.2 If required by applicable laws and regulations, all HPC donors shall also be tested within thirty (30) days prior to collection for evidence of clinically relevant infection by the following disease agents:
 - B6.6.2.1 Human T cell lymphotrophic virus I.
 - B6.6.2.2 Human T cell lymphotrophic virus II.
 - B6.6.2.3 West Nile Virus.
 - B6.6.2.4 Trypanosoma cruzi (Chagas' Disease).
- B6.6.3 Additional tests shall be performed as required to assess the possibility of transmission of other infectious or non-infectious diseases.

B6.6.4 For viable, lymphocyte rich cells, including therapeutic cells and other cellular therapy products, each donor shall be tested for communicable disease agents listed in B6.6.1 and B6.6.2 within seven (7) days prior to or after collection in the U.S. or 30 days prior to collection in Europe, or in accordance with applicable laws and regulations.

B6.7 ADDITIONAL REQUIREMENTS FOR ALLOGENEIC DONORS

- B6.7.1 Allogeneic donors shall be tested for CMV (unless previously documented to be positive).
- B6.7.2 Allogeneic donors shall be tested at a minimum for HLA-A, B, DR type by a laboratory accredited by ASHI, EFI, or equivalent. HLA-C testing shall be performed for unrelated donors and related donors other than siblings.
 - B6.7.2.1 DNA high resolution molecular typing shall be used for Class II typing.
- B6.7.3 Allogeneic donors shall be tested for red cell compatibility with the recipient where appropriate.
- B6.7.4 Allogeneic donor eligibility, as defined by applicable laws and regulations, shall be determined by a physician after history, exam, and testing, and shall be documented in the recipient's medical record before the recipient's high dose therapy is initiated and before the donor begins mobilization regimen.
- B6.7.5 The use of an ineligible allogeneic donor shall require documentation of the rationale for his/her selection and suitability by the transplant physician, urgent medical need documentation, and the documented informed consent of the donor and the recipient.
- B6.7.6 Allogeneic donor eligibility and suitability shall be communicated in writing to the Collection and Processing Facilities.

B6.8 DONOR RECORDS

B6.8.1 There shall be a policy covering the creation, regular review, and retention of donor records.

B7 THERAPY ADMINISTRATION

- B7.1 There shall be a policy to ensure that the preparative regimen is administered safely.
 - B7.1.1 There shall be a policy to ensure that chemotherapy is administered safely.
 - B7.1.1.1 The treatment orders shall include the patient height and weight, specific dates, daily doses (if appropriate), and route of administration of each agent.
 - B7.1.1.2 Preprinted orders or electronic equivalents shall be used for protocols and standardized regimens.
 - B7.1.1.3 The pharmacist preparing the chemotherapy shall verify the doses against the protocol or standardized regimen listed on the orders.

- B7.1.1.4 Prior to administration of chemotherapy, two (2) persons qualified to administer chemotherapy shall verify the drug and dose in the bag or pill against the orders and the protocol, and the identity of the patient to receive the chemotherapy.
- B7.1.2 There shall be a policy to ensure that radiation therapy is administered safely.
 - B7.1.2.1 There shall be a consultation with a radiation oncologist prior to initiation of therapy if radiation treatment is used in the preparative regimen.
 - B7.1.2.2 The patient's diagnosis and proposed preparative regimen shall be made available to the consulting radiation oncologist in writing.
 - B7.1.2.3 A consultation note documented by a radiation oncologist should at a minimum address any prior radiation treatment the patient may have received and any other factors that may increase the toxicity of the radiation.
 - B7.1.2.4 The consultation should also include radiation planning.
 - B7.1.2.5 Prior to administration of each dose of radiation therapy, the dose should be verified and documented as per radiation therapy standards.
 - B7.1.2.6 A final report of the details of the radiation therapy administered shall be documented in the patient medical record.
- B7.2 There shall be a policy to ensure safe administration of cellular therapy products.
 - B7.2.1 Two (2) qualified persons shall verify the identity of the recipient and the product prior to the administration of the cellular therapy product.
 - B7.2.1.1 Verification of identity shall be documented.
 - B7.2.2 There shall be documentation in the patient medical record of the unit identifier and a copy of the distribution record (e.g., product infusion form).
 - B7.2.3 The Circular of Information for Cellular Therapy Products shall be available to staff.

B8 CLINICAL RESEARCH

- B8.1 If required by applicable laws and regulations, Clinical Programs shall have formal review of investigational treatment protocols and patient consent forms by a process that is approved by the appropriate governmental authority.
 - B8.1.1 Those Clinical Programs utilizing applicable investigational treatment protocols shall have in place a pharmacy equipped for research activities, including a process for tracking, inventory, and secured storage of investigational drugs.

- B8.2 Documentation for all research protocols performed by the Clinical Program, including all audits; documentation of approval by the Institutional Review Board, Ethics Committee, or equivalent; correspondence with regulatory agencies; and any adverse outcomes; shall be maintained in accordance with institutional policies and applicable laws and regulations.
- B8.3 For clinical research, informed consent shall be obtained from each research subject or legally authorized representative, in language he or she can understand, and under circumstances that minimize the possibility of coercion or undue influence.
 - B8.3.1 The research subject shall be given the opportunity to ask questions and to have his/her questions answered to his/her satisfaction, and to withdraw from the research without prejudice.
 - B8.3.2 Informed consent for a research subject shall contain at least the following elements and comply with applicable laws and regulations:
 - B8.3.2.1 An explanation of the research purposes, a description of the procedures to be followed, and the identification of experimental procedures.
 - B8.3.2.2 The expected duration of the subject's participation.
 - B8.3.2.3 A description of the reasonably expected risks, discomforts, benefits to the subject or others, and alternative procedures.
 - B8.3.2.4 A statement of the extent to which confidentiality will be maintained.
 - B8.3.2.5 An explanation of the extent of compensation for injury.
- B8.4 There shall be a process in place to ensure, as appropriate, the disclosure of any issues that may represent a conflict of interest in clinical research.

B9 DATA MANAGEMENT

B9.1 The Clinical Program shall collect all the data contained in the Transplant Essential Data Forms of the CIBMTR or the Minimum Essential Data-A forms of the EBMT (See Appendix IV).

B10 RECORDS

- B10.1 Clinical Program records related to quality control, personnel training and competency, facility maintenance, facility management, complaints, or other general facility issues shall be retained in accordance with applicable laws and regulations, or a defined program or institution policy, unless otherwise specified in these Standards. Archived records do not need to be immediately available.
- B10.2 Patient and donor records including, but not limited to, consents and records of care, shall be maintained in a confidential manner as required by applicable laws and regulations, but no less than ten (10) years after the administration of the cellular therapy product, or, if not known, ten (10) years after the date of the distribution, disposition, or expiration, whichever is latest.

- B10.3 Employee records shall be maintained in a confidential manner and as required by applicable laws and regulations.
- B10.4 Research records shall be maintained in a confidential manner as required by applicable laws and regulations, but no less than ten (10) years after the administration, distribution, disposition, or expiration of the cellular therapy product, whichever is latest.

B10.5 RECORDS IN CASE OF DIVIDED RESPONSIBILITY

- B10.5.1 If two (2) or more facilities participate in the collection, processing, or transplantation of the cellular therapy product, the records of each facility shall show plainly the extent of its responsibility.
- B10.5.2 The Clinical Program shall furnish to other facilities involved in the collection or processing of the cellular therapy product transplant outcome data in so far as they concern the safety, purity, or potency of the cellular therapy product involved.

PART C: **CELLULAR THERAPY PRODUCT COLLECTION STANDARDS** C1 General C2 **Collection Facility** C3 Personnel C4 **Quality Management** C5 Policies and Procedures C6 Donor Evaluation and Management C7 Labels C8 **Process Controls** Cellular Therapy Product Storage C9 Cellular Therapy Product Transportation and Shipping C10 C11 Records

Direct Distribution to Clinical Program

C12

PART C: COLLECTION FACILITY STANDARDS

C1 GENERAL

- C1.1 These Standards apply to the Collection Facility for collection activities of all cellular therapy products collected from living donors. The Collection Facility shall use cell processing facilities that meet FACT-JACIE Standards with respect to their interactions with the Collection Facility.
- C1.2 The Collection Facility shall abide by all applicable laws and regulations.
- C1.3 For initial accreditation, the Collection Facility, including a Collection Facility Director, a Collection Facility Medical Director, and at least one staff member, shall have been in place and performing cellular therapy product collections for at least twelve (12) months preceding application for accreditation.
 - C1.3.1 For apheresis collection facilities, a minimum of ten (10) cellular therapy products shall have been collected by apheresis in the twelve (12) months preceding application for accreditation.
 - C1.3.2 For bone marrow collection facilities, a minimum of one (1) bone marrow collection procedure shall have been performed in the twelve (12) months preceding application for accreditation.

C1.4 For renewal accreditation:

- C1.4.1 For apheresis collection facilities, a minimum of thirty (30) cellular therapy products shall have been collected by apheresis within an accreditation cycle.
- C1.4.2 For bone marrow collection facilities, a minimum of three (3) bone marrow collection procedures shall have been performed within an accreditation cycle.

C2 COLLECTION FACILITY

- C2.1 The Collection Facility shall be registered and/or accredited as required by the appropriate governmental authority for the activities performed.
- C2.2 There shall be appropriate designated areas for collection of cellular therapy products, for the product collected, and for storage of supplies, reagents, and equipment.
 - C2.2.1 The Collection Facility shall be divided into defined areas of adequate size to prevent improper labeling, mix-ups, contamination, or cross-contamination of cellular therapy products.
 - C2.2.2 There shall be suitable space for confidential donor examination and evaluation.
 - C2.2.3 The Collection Facility shall provide adequate lighting, ventilation, plumbing, drainage, and access to sinks and toilets to prevent the introduction, transmission, or spread of communicable disease.
- C2.3 Critical facility parameters that may affect cellular therapy product viability, integrity, contamination, sterility, or cross-contamination during collection shall be identified, controlled, monitored, and recorded to demonstrate ongoing compliance.

- C2.4 Environmental conditions shall be controlled where appropriate for temperature, humidity, ventilation, air quality, and surface contaminates when using collection methods that may result in contamination or cross-contamination of cellular therapy products.
- C2.5 There shall be documentation of facility cleaning and sanitation, environmental conditions, and inspection of environmental control systems to ensure adequate conditions for proper operations.
- C2.6 There shall be adequate equipment and materials for the procedures performed at the facility.
- C2.7 There shall be a process to control storage areas to prevent mix-ups, contamination, and cross-contamination of all products during quarantine, prior to release or distribution.
- C2.8 There shall be 24-hour availability of CMV-appropriate and irradiated blood products.
- C2.9 There shall be access to an intensive care unit and/or emergency services.

C2.10 SAFETY REQUIREMENTS

- C2.10.1 The Collection Facility shall be operated in a manner to minimize the risks to the health and safety of employees, patients, donors, visitors, and volunteers.
- C2.10.2 The Collection Facility shall have a written safety manual that includes instructions for action in case of exposure to communicable disease or to chemical, biological, or radiological hazards, where applicable.
- C2.10.3 Medical waste shall be disposed of in a manner that minimizes any hazard to facility personnel and to the environment in accordance with applicable governmental laws and regulations.
- C2.10.4 The Collection Facility shall be maintained in a clean, sanitary, and orderly manner.
- C2.10.5 Gloves shall be worn while handling biological specimens.

C3 PERSONNEL

C3.1 COLLECTION FACILITY DIRECTOR

- C3.1.1 There shall be a Collection Facility Director who is an individual with a medical degree or degree in a relevant science, qualified by postgraduate training or experience for the scope of activities carried out in the Collection Facility. The Collection Facility Director may also serve as the Collection Facility Medical Director, if appropriately credentialed.
- C3.1.2 The Collection Facility Director shall be responsible for all technical procedures, performance of the collection procedure, supervision of staff, administrative operations, and the Quality Management Program, including compliance with these Standards and other applicable laws and regulations.

- C3.1.3 The Collection Facility Director shall have at least one year experience in cellular therapy product collection procedures, and shall have performed or supervised at least ten (10) cellular therapy product apheresis collection procedures within the last three (3) years.
 - C3.1.3.1 If the Collection Facility is requesting accreditation for HPC, Marrow, the Collection Facility Director shall have performed or supervised at least ten (10) such collection procedures of HPC, Marrow within his/her career.
- C3.1.4 The Collection Facility Director shall participate regularly in educational activities related to cellular therapy product collection and/or transplantation.

C3.2 COLLECTION FACILITY MEDICAL DIRECTOR

- C3.2.1 There shall be a Collection Facility Medical Director who is a licensed physician with postgraduate training in cell collection and/or transplantation. The Collection Facility Medical Director may also serve as the Collection Facility Director, if appropriately credentialed.
- C3.2.2 The Collection Facility Medical Director or designee shall be directly responsible for the medical care of patients undergoing apheresis or bone marrow harvest, including the pre-collection evaluation of the donor at the time of donation and care of any complications resulting from the collection procedure.
- C3.2.3 The Collection Facility Medical Director shall have at least one year experience in cellular therapy product collection procedures, and shall have performed or supervised at least ten (10) cellular therapy product apheresis collection procedures within the last three (3) years.
 - C3.2.3.1 If the Collection Facility is requesting accreditation for HPC, Marrow, the Collection Facility Medical Director shall have performed or supervised at least ten (10) such collection procedures of HPC, Marrow within his/her career.
- C3.2.4 The Collection Facility Medical Director shall participate regularly in educational activities related to cellular therapy product collection and/or transplantation.

C3.3 STAFF

- C3.3.1 There shall be adequate numbers of trained collection personnel available in the Collection Facility.
- C3.3.2 For Collection Facilities collecting cellular therapy products from pediatric donors, physicians and collection staff shall have documented training and experience in performing these procedures.

C4 QUALITY MANAGEMENT

- C4.1 The Collection Facility shall establish and maintain a written Quality Management Plan.
- C4.2 The Quality Management Plan shall include an organizational chart of key personnel and functions within the Collection Facility.

- C4.2.1 The Quality Management Plan shall include a description of how these key personnel interact to implement the quality management activities.
- C4.2.2 There shall be a Collection Facility Director or designee who is responsible for the Quality Management Plan as it pertains to the Collection Facility.
 - C4.2.2.1 The Collection Facility Director or designee shall have authority over and responsibility for ensuring that the Quality Management Plan is effectively established and maintained.
 - C4.2.2.2 The Collection Facility Director or designee shall not have oversight of his/her own work if this person also performs other tasks in the Collection Facility.
 - C4.2.2.3 The Collection Facility Director or designee shall report on quality management activities, at a minimum, quarterly.
 - C4.2.2.4 The Collection Facility Director or designee shall provide a report on the performance of the Quality Management Plan, at a minimum, annually to the Collection Facility Director and the Clinical Program Director, as applicable.
- C4.3 The Quality Management Plan shall include, or summarize and reference, personnel requirements for each key position in the Collection Facility. Personnel requirements shall include at a minimum:
 - C4.3.1 Current job description for all staff.
 - C4.3.2 A system to document the following for each staff member:
 - C4.3.2.1 Initial qualifications.
 - C4.3.2.2 Orientation.
 - C4.3.2.3 Initial training.
 - C4.3.2.4 Competency for each function performed.
 - C4.3.2.5 Continued competency at least annually.
 - C4.3.2.6 Provisions for continuing education, training, and retraining.
 - C4.3.3 A description of minimal trainer qualifications and a uniform plan for staff training.
 - C4.3.4 A policy and/or procedure for personnel training and competency assessment.
- C4.4 The Quality Management Plan shall include, or summarize and reference, policies and procedures for development, approval, validation, implementation, review, revision, and archival for all critical processes, policies, and procedures.

- C4.5 The Quality Management Plan shall include, or summarize and reference, a system for document control. The document control system shall include at a minimum the following elements:
 - C4.5.1 Definition and current listing of all critical documents that shall adhere to the document control system requirements. Controlled documents shall include at a minimum:
 - C4.5.1.1 Standard Operating Procedures.
 - C4.5.1.2 Worksheets.
 - C4.5.1.3 Forms.
 - C4.5.1.4 Labels.
 - C4.5.2 Assignment of numeric or alphanumeric identifier to each document and document version regulated within the system.
 - C4.5.3 A procedure for document approval, including the approval date, signature of approving individual(s), and the effective date.
 - C4.5.4 A system to ensure that controlled documents cannot undergo accidental or unauthorized modification.
 - C4.5.5 A system for document change control that includes a description of the change, the signature of approving individual(s), approval date, and effective date.
 - C4.5.6 A system for the retraction of obsolete documents to prevent unintended use.
 - C4.5.7 A system for record creation, assembly, review, storage, archival, and retrieval.
- C4.6 The Quality Management Plan shall include, or summarize and reference, policies and procedures for establishment and maintenance of written agreements with third parties whose services impact the cellular therapy product.
 - C4.6.1 Agreements shall include the responsibility of the facility performing any step in collection, processing, or testing to comply with applicable laws and regulations and these Standards.
 - C4.6.2 The Collection Facility shall ensure compliance with C4.6.1.
- C4.7 The Quality Management Plan shall include, or summarize and reference, policies and procedures for documentation and review of outcome analysis and product efficacy, as appropriate, including at least:
 - C4.7.1 For HPC products, a process for documentation and review of time to engraftment following product administration.
- C4.8 The Quality Management Plan shall include, or summarize and reference, policies, procedures, and a timetable for conducting and reviewing audits of the Collection Facility's activities to verify compliance with elements of the Quality Management Program and operational policies and procedures.

- C4.8.1 Audits shall be conducted on a regular basis by an individual with sufficient expertise to identify problems, but who is not solely responsible for the process being audited.
- C4.8.2 The results of audits shall be used to recognize problems, detect trends, and identify improvement opportunities.
- C4.8.3 Audits shall include, at a minimum, documentation of proper donor eligibility and determination prior to start of collection procedure.
- C4.9 The Quality Management Plan shall include, or summarize and reference, policies and procedures on the management of cellular therapy products with positive microbial culture results that address at a minimum:
 - C4.9.1 Notification of the recipient's physician.
 - C4.9.2 Investigation of cause.
 - C4.9.3 Follow-up of the donor, if relevant.
- C4.10 The Quality Management Plan shall include, or summarize and reference, policies and procedures for detecting, evaluating, documenting, and reporting errors, accidents, suspected adverse events, biological product deviations, and complaints.
 - C4.10.1 Adverse events in the Collection Facility shall be documented in a manner that complies with institutional requirements and applicable laws and regulations.
 - C4.10.2 Documentation of each adverse event that occurs in the Collection Facility shall be reviewed by the Collection Facility Director and/or Collection Facility Medical Director, as appropriate.
 - C4.10.3 A written description of adverse events shall be made available to the donor's physician, the recipient's physician, and the Processing Facility, if appropriate.
 - C4.10.4 When applicable, adverse events shall be reported to appropriate regulatory agencies.
 - C4.10.5 Deviations from Standard Operating Procedures shall be documented.
 - C4.10.5.1 Planned deviations shall be pre-approved by the Collection Facility Director or designee.
 - C4.10.5.2 Unplanned deviations and associated corrective actions shall be reviewed by the Collection Facility Director or designee.
 - C4.10.6 There shall be a defined process improvement plan that includes policies or procedures for the recognition and investigation of the cause of all issues that require corrective action.
 - C4.10.6.1 The implementation of corrective actions shall include both short-term action to address the immediate problem and long-term action to prevent the problem's recurrence.

- C4.10.6.2 Follow-up activities shall be conducted to determine if the corrective actions were effective.
- C4.10.7 There shall be policies and procedures to document and follow-up reported product failures, concerns, or complaints.
- C4.11 The Quality Management Plan shall include, or summarize and reference, policies and procedures for cellular therapy product tracking and tracing that allows tracking from the donor to the recipient or final disposition and tracing from the recipient or final disposition to the donor.
- C4.12 The Quality Management Plan shall include, or summarize and reference, a process to ensure continuous operations in the event that the electronic record system ceases to function, including a plan for data backup and compliance with applicable laws and regulations.
 - C4.12.1 The Quality Management Program shall include an assessment of electronic functions to ensure that errors and problems are reported and resolved.
- C4.13 The Quality Management Plan shall include, or summarize and reference, a process for qualification of critical reagents, supplies, equipment, and facilities.
- C4.14 The Quality Management Plan shall include, or summarize and reference, a process for validation and/or verification of critical procedures.
 - C4.14.1 Critical procedures shall include at least the following: collection procedures, labeling, storage conditions, and distribution.
 - C4.14.2 Changes to a process shall be verified or validated to ensure that they do not create an adverse impact anywhere in the operation.

C5 POLICIES AND PROCEDURES

- C5.1 The Collection Facility shall establish and maintain policies and procedures, in addition to those required in C4, addressing critical aspects of operations and management. These documents shall include all elements required by these Standards and shall address at a minimum:
 - C5.1.1 Donor and recipient confidentiality.
 - C5.1.2 Donor consent.
 - C5.1.3 Donor treatment.
 - C5.1.4 Donor screening.
 - C5.1.5 Management of donors, including pediatric donors if applicable.
 - C5.1.6 Product collection.
 - C5.1.7 Labeling (including associated forms and samples).

- C5.1.8 Product expiration dates.
- C5.1.9 Product storage.
- C5.1.10 Release and exceptional release.
- C5.1.11 Transportation and shipping to include methods and conditions to be used for distribution to external facilities.
- C5.1.12 Reagent and supply management.
- C5.1.13 Equipment, operation, maintenance, and monitoring to include corrective actions in the event of failure.
- C5.1.14 Cleaning and sanitation procedures to include identification of the individuals responsible for the activities.
- C5.1.15 Disposal of medical and biohazard waste.
- C5.1.16 Facility management and monitoring.
- C5.1.17 Emergency and disaster plan, including the Collection Facility response.
- C5.2 The Collection Facility shall maintain a detailed Standard Operating Procedures Manual. The Standard Operating Procedures Manual shall include:
 - C5.2.1 A procedure for preparation, approval, implementation, review, revision, and archival of all policies and procedures.
 - C5.2.2 A standardized format for policies and procedures, including worksheets, reports, and forms.
 - C5.2.3 A system of numbering and titling of individual procedures, policies, worksheets, and forms.
- C5.3 Standard Operating Procedures shall be sufficiently detailed and unambiguous to allow qualified technical staff to follow and complete the procedures successfully. Each individual procedure shall include:
 - C5.3.1 A clearly written description of the objectives.
 - C5.3.2 A description of equipment and supplies used.
 - C5.3.3 Acceptable end-points and the range of expected results, where applicable.
 - C5.3.4 A stepwise description of the procedure, including diagrams and tables as needed.
 - C5.3.5 Reference to other Standard Operating Procedures or policies required to perform the procedure.
 - C5.3.6 A reference section listing appropriate literature, if applicable.

- C5.3.7 Documented approval of each procedure by the Collection Facility Director or Medical Director, as appropriate, prior to implementation and every two years thereafter.
- C5.3.8 Documented approval of each procedural modification by the Collection Facility Director or designated physician prior to implementation.
- C5.3.9 A copy of current version of orders, worksheets, reports, labels, and forms, where applicable.
- C5.4 Copies of the Standard Operating Procedures Manual shall be readily available to the facility staff at all times.
- C5.5 All personnel in the Collection Facility shall follow the Standard Operating Procedures related to their positions.
- C5.6 New and revised policies and procedures shall be reviewed by the staff prior to implementation. This review and associated training shall be documented.
- C5.7 Archived policies and procedures, the inclusive dates of use, and their historical sequence, shall be maintained for a minimum of ten (10) years from archival or according to governmental or institutional policy, whichever is longer.
- C5.8 There shall be a process to address age specific issues in the Standard Operating Procedures as appropriate.

C6 DONOR EVALUATION AND MANAGEMENT

C6.1 There shall be written criteria for allogeneic and autologous donor evaluation and management by trained medical personnel.

C6.2 DONOR INFORMATION AND CONSENT FOR COLLECTION

- C6.2.1 The collection procedure shall be explained in terms the donor can understand, and shall include the following information at a minimum:
 - C6.2.1.1 The risks and benefits of the procedure.
 - C6.2.1.2 Tests and procedures performed to protect the health of the donor and the recipient.
 - C6.2.1.3 The rights of the donor to review the results of such tests.
 - C6.2.1.4 Protection of donor medical information and confidentiality.
- C6.2.2 The donor shall have an opportunity to ask questions.
- C6.2.3 The donor shall have the right to refuse to donate and be informed of the potential consequences to recipient of such refusal.
- C6.2.4 Informed consent from the donor shall be obtained and documented by a licensed physician or other health care provider familiar with the collection procedure.

- C6.2.5 In the case of a minor donor, informed consent shall be obtained from the donor's parents or legal guardian in accordance with applicable laws and regulations and shall be documented.
- C6.2.6 The allogeneic donor shall give informed consent and authorization in advance to release the donor's health information to the transplant physician and recipient as appropriate.
- C6.2.7 Documentation of consent shall be available to the Collection Facility staff prior to the collection procedure.

C6.3 DONOR SUITABILITY

- C6.3.1 All donors shall be tested for ABO group and Rh type.
 - C6.3.1.1 For allogeneic cellular therapy products containing red blood cells at the time of administration, a test for ABO group and Rh type shall be performed on the first product collected or on blood obtained from the donor at the time of the first collection.
- C6.3.2 There shall be criteria and evaluation procedures in place to protect the safety of the cellular product donor.
 - C6.3.2.1 The Collection Facility shall ensure that any abnormal findings are reported to the prospective donor with documentation in the donor record of recommendations made for follow-up care.
- C6.3.3 The donor shall be evaluated for potential risks of the collection procedure. The risks of donation shall be documented, including:
 - C6.3.3.1 Possible need for central venous access.
 - C6.3.3.2 Mobilization therapy for collection of HPC, Apheresis.
 - C6.3.3.3 Anesthesia for collection of HPC, Marrow.
- C6.3.4 A pregnancy assessment shall be performed for all female donors with childbearing potential within seven (7) days prior to starting the donor mobilization regimen and, as applicable, within seven (7) days prior to initiation of recipient's conditioning regimen.
- C6.3.5 Laboratory testing of all donors shall be performed by a laboratory accredited or licensed in accordance with applicable laws and regulations using one or more donor screening tests approved or cleared by the governmental authority.
- C6.3.6 The use of a donor who does not meet Clinical Program donor safety criteria shall require documentation of the rationale for his/her selection by the transplant physician. Collection staff shall document review of these donor safety issues.
- C6.3.7 Issues of donor health that pertain to the safety of the collection procedure shall be communicated in writing to the Collection Facility staff. Collection staff shall document review of these issues prior to collection.

C6.3.8 There shall be a policy for follow-up of donors that includes routine management and the management of donation-associated adverse events.

C6.4 DONOR EVALUATION FOR TRANSMISSIBLE DISEASE

C6.4.1 The Collection Facility shall comply with B6.4 and B6.5 when primarily responsible for donor screening for transmissible disease.

C6.5 INFECTIOUS DISEASE TESTING

C6.5.1 The Collection Facility shall comply with standards B6.6 when primarily responsible for infectious disease testing of HPC donors.

C6.6 ADDITIONAL REQUIREMENTS FOR ALLOGENEIC DONORS

- C6.6.1 The Collection Facility shall comply with B6.7 when primarily responsible for additional testing for the selection of allogeneic donors.
- C6.6.2 The Collection Facility shall ensure that allogeneic donor eligibility, as defined by applicable laws and regulations, is determined by a physician after history, exam, and testing before the donor begins mobilization regimen.
- C6.6.3 Collection of a cellular therapy product from an ineligible allogeneic donor shall require documentation of urgent medical need that includes the rationale for the selection and documentation of the informed consent of the donor and the recipient.
- C6.6.4 Allogeneic donor eligibility and suitability shall be communicated in writing to the Processing Facility.

C6.7 DONOR RECORDS

- C6.7.1 There shall be a policy covering the creation, regular review, and retention of donor records.
- C6.7.2 Collection Facility donor records shall include at a minimum the following:
 - C6.7.2.1 Donor identification including at least name and date of birth.
 - C6.7.2.2 Age, gender, and medical and behavioral history.
 - C6.7.2.3 Consent to donate.
 - C6.7.2.4 Results of laboratory testing.

C7 LABELS

C7.1 LABELING OPERATIONS

C7.1.1 Labeling operations shall be conducted in a manner adequate to prevent mislabeling or misidentification of cellular therapy products and product samples.

- C7.1.2 The labeling operation shall include, at a minimum, the following controls:
 - C7.1.2.1 Labels shall be held upon receipt from the manufacturer pending review and proofing against a copy or template approved by the Collection Facility Director or designee to ensure accuracy regarding identity, content, and conformity.
 - C7.1.2.2 Print-on-demand label systems shall be validated to ensure accuracy regarding identity, content, and conformity of labels to templates approved by the Collection Facility Director or designee.
 - C7.1.2.3 A system for label version control shall be employed.
 - C7.1.2.4 Stocks of unused labels for different products shall be stored in a controlled manner to prevent errors.
 - C7.1.2.5 Stocks of obsolete labels shall be destroyed.
 - C7.1.2.6 Representative obsolete labels shall be archived for ten (10) years with inclusive dates of use.
 - C7.1.2.7 A system of checks in labeling procedures shall be used to prevent errors in transferring information to labels.
 - C7.1.2.8 The information entered on a container label shall be verified by at least two (2) staff members.
 - C7.1.2.9 All labeling shall be clear, legible, and completed using ink that is indelible to all relevant agents.
 - C7.1.2.10 The label shall be validated as reliable for storage under the conditions in use.
- C7.1.3 Cellular therapy products that are subsequently re-packaged into new containers shall be labeled with new labels before they are detached from the original container.
- C7.1.4 When the label has been affixed to the container, a sufficient area of the container shall remain uncovered to permit inspection of the contents.
- C7.1.5 All data fields on labels shall be completed.
- C7.1.6 Labeling elements required by applicable laws and regulations, if any, shall be present.

C7.2 PRODUCT IDENTIFICATION

C7.2.1 Each cellular therapy product collection shall be assigned a unique numeric or alphanumeric identifier by which it will be possible to trace any cellular therapy product to its donor and to all records describing the handling and final disposition of the product.

- C7.2.1.1 The cellular therapy product, concurrent plasma, and donor and product samples shall be labeled with the same identifier.
- C7.2.1.2 If a single cellular collection product is stored in multiple containers, there shall be a system to identify each container.
- C7.2.1.3 If cellular therapy products from the same donor are pooled, the pool identifier shall allow tracing to the original products.
- C7.2.2 Collection Facilities may designate an additional or supplementary unique numeric or alphanumeric identifier to the cellular therapy product.
 - C7.2.2.1 Supplementary identifiers shall not obscure the original identifier.
 - C7.2.2.2 The facility associated with each identifier shall be noted on the label.
- C7.2.3 Cellular therapy products collected for a registry may be shipped without the donor name and Collection Facility identifier to maintain confidentiality as long as there is sufficient documentation to allow tracing to the donor. At a minimum, the label shall include the donor identifier, the recipient name and identifier, the identity of the registry, product proper name, and product unique identifier.
- C7.2.4 Cellular therapy products shall be identified according to the proper name of the product, including appropriate modifiers, manipulations, and attributes, as defined by ISBT 128. See Appendix IV.

C7.3 LABEL CONTENT

C7.3.1 At the end of the cellular therapy product collection, the product label on the primary product container and concurrent plasma container shall bear the information in the Cellular Therapy Product Labeling Table in Appendix I, in the Circular of Information Biohazard and Warning Labels Table in Appendix IV, including biohazard and warning labels, and the product name, attributes, and modifiers according to ISBT 128 in Appendix IV.

C7.4 LABELING AT COMPLETION OF COLLECTION

C7.4.1 Labeling at the end of collection shall occur before the cellular therapy product is removed from the proximity of the donor.

C7.5 ACCOMPANYING DOCUMENTATION AT THE END OF COLLECTION

C7.5.1 Products collected in or designated for use in an allogeneic recipient in the U.S. shall be accompanied by the elements listed in the Accompanying Documents at Distribution Table in Appendix III at the time of distribution.

C7.6 ADDITIONAL DOCUMENTATION AT OR IMMEDIATELY AFTER DISTRIBUTION

C7.6.1 For cellular therapy products distributed before completion of donor eligibility determination, there shall be documentation that donor eligibility determination was completed during or after the use of the product.

C8 PROCESS CONTROLS

- C8.1 Collection of cellular therapy products shall be performed according to written procedures in the Collection Facility's Standard Operating Procedures Manual.
- C8.2 There shall be a process for inventory control that encompasses reagents, supplies, and labels.
 - C8.2.1 There shall be a system to uniquely identify and track and trace all critical reagents, supplies, and labels used in the collection of cellular therapy products.
 - C8.2.2 Each supply and reagent used to collect cellular therapy products shall be visually examined at receipt and prior to use for damage or evidence of contamination.
- C8.3 Equipment shall be standardized and calibrated on a regularly scheduled basis as described in Standard Operating Procedures and in accordance with the manufacturer's recommendations.
- C8.4 Equipment shall conform to applicable laws and regulations, where applicable.
- C8.5 There shall be written documentation of an interim assessment of donor suitability for the collection procedure performed by a qualified person immediately prior to each collection procedure.
 - C8.5.1 A complete blood count, including platelet count, shall be performed within 24 hours prior to each HPC collection by apheresis.
 - C8.5.2 There shall be peripheral blood count criteria to proceed with collection.
- C8.6 Before cell collection is undertaken, there shall be a written order from a physician specifying, at a minimum, timing and goals of collection.
- C8.7 General or regional anesthesia, if required, shall be performed or supervised by a licensed, specialist-certified anesthesiologist.
- C8.8 If required, central venous catheters shall be placed by a licensed physician qualified to perform the procedure.
 - C8.8.1 Adequacy of line placement shall be verified by the Collection Facility.
- C8.9 Administration of mobilization agents shall be under the supervision of a physician experienced in their administration and management of complications in persons receiving these agents.
- C8.10 Methods for collection shall include a process for controlling and monitoring the collection of products to ensure products meet predetermined release specifications.
- C8.11 Methods for collection shall employ procedures validated to result in acceptable cell viability and recovery.
- C8.12 Collection methods shall employ aseptic technique to ensure that cellular therapy products do not become contaminated during collection.

- C8.13 Collection methods for pediatric donors shall employ appropriate age and size adjustments to the procedures.
- C8.14 Cellular therapy products shall be packaged in a closed sterile transfer pack appropriate for blood or marrow products.
- C8.15 HPC, Marrow products shall be filtered to remove particulate material prior to final packaging, distribution, or transplantation using filters that are non-reactive with blood.
- C8.16 The Collection Facility shall utilize a process for assessing the quality of cellular therapy products to ensure their safety, viability, and integrity and to document that products meet predetermined release specifications. Results of all such assessments shall become part of the permanent record of the product collected.

C9 CELLULAR THERAPY PRODUCT STORAGE

- C9.1 Collection Facilities shall control storage areas to prevent mix-ups, deterioration, contamination, cross-contamination, and improper release or distribution of products.
- C9.2 Collection Facilities shall establish policies for the duration and conditions of storage prior to transfer to a Processing Facility or distribution to a Clinical Program.

C10 CELLULAR THERAPY PRODUCT TRANSPORTATION AND SHIPPING

- C10.1 Procedures for transportation and shipping of the cellular therapy product shall be designed to protect the integrity of the product and the health and safety of facility personnel.
 - C10.1.1 The primary product container shall be placed in a secondary container that is sealed to prevent leakage.
 - C10.1.2 The cellular therapy product shall be transported and/or shipped to the Processing Facility at a temperature defined in the Collection Facility Standard Operating Procedure Manual.
 - C10.1.3 Cellular therapy products that are transported and/or shipped from the collection site to any non-contiguous Processing Facility shall be transported and/or shipped in an outer container made of material adequate to withstand leakage of contents, impact shocks, pressure changes, temperature changes, puncture, and other conditions incident to ordinary handling.
- C10.2 The cellular therapy product shall be transported and/or shipped with required accompanying records as defined in the Collection Facility's Standard Operating Procedure Manual and in compliance with C7.5.
- C10.3 There shall be a record of the date and time of cellular therapy product distribution.

C11 RECORDS

- C11.1 Collection Facility records related to quality control, personnel training and competency, facility maintenance, facility management, complaints, or other general facility issues shall be retained in accordance with applicable laws and regulations, or a defined program or institution policy, unless otherwise specified in these Standards. Archived records do not need to be immediately available.
- C11.2 Patient and donor records including, but not limited to, consents and records of care shall be maintained in a confidential manner as required by applicable laws and regulations, but no less than ten (10) years after the administration of the cellular therapy product, or, if not known, ten (10) years after the date of the distribution, disposition, or expiration of the product, whichever is latest.
- C11.3 Records to allow tracking and tracing of cellular therapy products shall be maintained for ten (10) years after final distribution of the product, or as required by applicable laws and regulations. These records shall include at a minimum: product identity, unique numeric or alphanumeric identifier, and collection date and time; and donor and recipient identification as far as known.
- C11.4 Employee records shall be maintained in a confidential manner, as required by applicable laws and regulations.
- C11.5 Research records shall be maintained in a confidential manner, as required by applicable laws and regulations, but no less than ten (10) years after the administration, distribution, disposition, or expiration of the cellular therapy product, whichever is latest.

C11.6 ELECTRONIC RECORDS

- C11.6.1 If a computer record-keeping system is used, there shall be a system to ensure the authenticity, integrity, and confidentiality of all records.
- C11.6.2 There shall be a back-up or alternative system for all electronic records that ensures continuous operation in the event that primary electronic data are not available.
- C11.6.3 There shall be written procedures for record entry, verification, and revision.
- C11.6.4 There shall be a system whereby access to the electronic records is limited to authorized individuals.
- C11.6.5 There shall be the ability to generate true copies of the records in both paper and computer format suitable for inspection and review.
- C11.6.6 When an electronic system is used, there shall be validated procedures for and documentation of:
 - C11.6.6.1 Training and continuing competency of personnel in the use of the system.
 - C11.6.6.2 Monitoring of data integrity.
 - C11.6.6.3 Back-up of the electronic records system on a regular schedule.

C11.6.7 The electronic system shall ensure that all donor, product, and patient identifiers are unique.

C11.7 RECORDS IN CASE OF DIVIDED RESPONSIBILTY

- C11.7.1 If two (2) or more facilities participate in the collection, processing, or transplantation of the cellular therapy product, the records of each facility shall show plainly the extent of its responsibility.
- C11.7.2 The Collection Facility shall furnish to the facility of final disposition a copy of all records relating to the collection procedures performed in so far as they concern the safety, purity, or potency of the cellular therapy product involved.

C12 DIRECT DISTRIBUTION TO CLINICAL PROGRAM

C12.1 Where cellular therapy products are distributed directly from the Collection Facility to the Clinical Program, without transit via a Processing Facility, the Standards related to labeling, documentation, distribution, transportation, and recordkeeping in Sections D7, D8, D10, D12, and the Appendices apply.

PART D: CELLULAR THERAPY PRODUCT PROCESSING STANDARDS

D1 General D2 **Processing Facility** D3 Personnel D4 **Quality Management** Policies and Procedures D5 **Process Controls** D6 D7 Labels D8 Distribution Storage D9 Transportation, Shipping, and Receipt D10 Disposal D11 D12 Records

PART D: PROCESSING FACILITY STANDARDS

D1 GENERAL

- D1.1 These Standards apply to all processing, storage, and distribution activities performed in the Processing Facility on cellular therapy products obtained from living donors.
- D1.2 The Processing Facility shall abide by all applicable laws and regulations.
- D1.3 The Processing Facility and staff, including a Processing Facility Director and Processing Facility Medical Director, shall have been in place and performing cellular therapy product processing for at least twelve (12) months preceding application for initial accreditation.

D2 PROCESSING FACILITY

- D2.1 The Processing Facility shall be registered and/or accredited with the appropriate governmental authority for the activities performed.
- D2.2 The Processing Facility shall be of adequate space, design, and location for the intended procedures.
 - D2.2.1 The Processing Facility shall be divided into defined areas of adequate size to prevent improper labeling, mix-ups, contamination, or cross-contamination of cellular therapy products.
 - D2.2.2 The Processing Facility shall be secure to prevent the entrance of unauthorized personnel.
 - D2.2.3 The Processing Facility shall provide adequate lighting, ventilation, plumbing, drainage, and access to sinks and toilets to prevent the introduction, transmission, or spread of communicable disease.
- D2.3 Critical facility parameters that may affect cellular therapy product processing, storage, or distribution shall be controlled, monitored, and recorded to demonstrate ongoing compliance.
- D2.4 Environmental conditions shall be controlled where appropriate for temperature, humidity, ventilation, air quality, and surface contaminates when using processing methods that may result in contamination or cross-contamination of cellular therapy products.
 - D2.4.1 Where appropriate, the Processing Facility shall provide environmental monitoring for microorganisms.
- D2.5 There shall be documentation of facility cleaning and sanitation, environmental conditions, and inspection of environmental control systems to ensure adequate conditions for proper operations.
- D2.6 There shall be adequate equipment and materials for the procedures performed at the Processing Facility.

D2.7 There shall be a process to control storage areas to prevent mix-ups, contamination, and cross-contamination of all products during quarantine and prior to release or distribution.

D2.8 SAFETY REQUIREMENTS

- D2.8.1 The Processing Facility shall be operated in a manner to minimize risks to the health and safety of employees, patients, donors, visitors, and volunteers.
- D2.8.2 The Processing Facility shall have a written safety manual that includes instructions for action in case of exposure to communicable disease or to chemical, biological, or radiological hazards, where applicable.
- D2.8.3 Medical waste shall be disposed of in a manner that minimizes any hazard to facility personnel and to the environment in accordance with applicable laws and regulations.
- D2.8.4 The Processing Facility shall be maintained in a clean, sanitary, and orderly manner.
- D2.8.5 Gloves and protective clothing shall be worn while handling biological specimens. Such protective clothing shall not be worn outside the work area.

D3 PERSONNEL

D3.1 PROCESSING FACILITY DIRECTOR

- D3.1.1 There shall be a Processing Facility Director who is an individual with a medical degree or doctoral degree in a relevant science, qualified by training or experience for the scope of activities carried out in the Processing Facility. The Processing Facility Director may also serve as the Processing Facility Medical Director, if appropriately credentialed.
- D3.1.2 The Processing Facility Director shall be responsible for all procedures, administrative operations, and the Quality Management Program of the Processing Facility, including compliance with these Standards and other applicable laws and regulations.
- D3.1.3 The Processing Facility Director shall participate regularly in educational activities related to the field of cellular processing and/or transplantation.

D3.2 PROCESSING FACILITY MEDICAL DIRECTOR

- D3.2.1 There shall be a Processing Facility Medical Director who is a licensed physician with postgraduate training and at least one year practical and relevant experience in the preparation and clinical use of cellular therapy products. The Medical Director may also serve as the Processing Facility Director, if appropriately credentialed.
- D3.2.2 The Processing Facility Medical Director or designee shall be directly responsible for all medical aspects related to the Processing Facility.
- D3.2.3 The Processing Facility Medical Director shall participate regularly in educational activities related to the field of cellular processing and/or transplantation.

D3.3 QUALITY MANAGEMENT SUPERVISOR

- D3.3.1 There shall be a Processing Facility Quality Management Supervisor approved by the Processing Facility Director to establish and maintain systems to review, modify, and approve all policies and procedures intended to monitor compliance with these Standards and/or the performance of the Processing Facility.
- D3.3.2 The Processing Facility Quality Management Supervisor shall participate regularly in educational activities related to the field of cellular processing and/or quality management.

D3.4 STAFF

D3.4.1 The Processing Facility shall have an adequate number of trained staff for the volume and complexity of all operations.

D4 QUALITY MANAGEMENT

- D4.1 The Processing Facility shall establish and maintain a written Quality Management Plan.
- D4.2 The Quality Management Plan shall include an organizational chart of key personnel and functions within the Processing Facility.
 - D4.2.1 The Quality Management Plan shall include a description of how these key personnel interact to implement the quality management activities.
 - D4.2.2 The Processing Facility Director or designee shall be responsible for the Quality Management Plan as it pertains to the Processing Facility.
 - D4.2.2.1 The Processing Facility Director or designee shall have authority over and responsibility for ensuring that the Quality Management Plan is effectively established and maintained.
 - D4.2.2.2 The Processing Facility Director or designee shall not have oversight of his/her own work if this person also performs other tasks in the Processing Facility.
 - D4.2.2.3 The Processing Facility Director or designee shall report on quality management activities, at a minimum, quarterly.
 - D4.2.2.4 The Processing Facility Director or designee shall provide a report on the performance of the Quality Management Plan, at a minimum, annually to the Processing Facility Director and the Clinical Program Director, as applicable.
- D4.3 The Quality Management Plan shall include, or summarize and reference, personnel requirements for each key position in the Processing Facility. Personnel requirements shall include at a minimum:
 - D4.3.1 Current job description for all staff.
 - D4.3.2 A system to document the following for each staff member:

- D4.3.2.1 Initial qualifications.
- D4.3.2.2 Orientation.
- D4.3.2.3 Initial training.
- D4.3.2.4 Competency for each function performed.
- D4.3.2.5 Continued competency at least annually.
- D4.3.2.6 Provisions for continuing education, training, and retraining.
- D4.3.3 A description of minimal trainer qualifications and a uniform plan for staff training.
- D4.3.4 A policy and/or procedure for personnel training and competency assessment.
- D4.4 The Quality Management Plan shall include, or summarize and reference, policies and procedures for development, approval, validation, implementation, review, revision, and archival for all critical processes, policies, and procedures.
- D4.5 The Quality Management Plan shall include, or summarize and reference, a system for document control. The document control system shall include at a minimum the following elements:
 - D4.5.1 Definition and current listing of all critical documents that shall adhere to the document control system requirements. Controlled documents shall include at a minimum:
 - D4.5.1.1 Standard Operating Procedures.
 - D4.5.1.2 Worksheets.
 - D4.5.1.3 Forms.
 - D4.5.1.4 Labels.
 - D4.5.2 Assignment of a numeric or alphanumeric identifier to each document and document version regulated within the system.
 - D4.5.3 A procedure for document approval, including the approval date, signature of approving individual(s), and the effective date.
 - D4.5.4 A system to ensure that controlled documents cannot undergo accidental or unauthorized modification.
 - D4.5.5 A system for document change control that includes a description of the change, the signature of approving individual(s), approval dates, and effective date.
 - D4.5.6 A system for the retraction of obsolete documents to prevent unintended use.
 - D4.5.7 A system for record creation, assembly, review, storage, archival, and retrieval.

- D4.6 The Quality Management Plan shall include, or summarize and reference, policies and procedures for establishment and maintenance of written agreements with third parties whose services impact the cellular therapy product.
 - D4.6.1 Agreements shall include the responsibility of the facility performing any step in processing or testing to comply with applicable laws and regulations and these Standards.
 - D4.6.2 The Processing Facility shall ensure compliance with D4.6.1.
- D4.7 The Quality Management Plan shall include, or summarize and reference, policies and procedures for documentation and review of cellular therapy product efficacy, and/or outcome analysis, as appropriate, including at least:
 - D4.7.1 For HPC products to be used for hematopoietic reconstitution, a process for documentation and review of time to engraftment following cellular therapy product administration.
 - D4.7.2 For other cellular therapy products, the criteria for product efficacy and/or the clinical outcome shall be determined and should be reviewed at regular time intervals.
- D4.8 The Quality Management Plan shall include, or summarize and reference, policies, procedures, and a timetable for conducting and reviewing audits of the Processing Facility's activities to verify compliance with elements of the Quality Management Program and operational policies and procedures.
 - D4.8.1 Audits shall be conducted on a regular basis by an individual with sufficient expertise to identify problems, but who is not solely responsible for the process being audited.
 - D4.8.2 The results of audits shall be used to recognize problems, detect trends, and identify improvement opportunities.
 - D4.8.3 Audits shall include external facilities performing critical contracted services under agreements to ensure that the requirements of the agreements have been met.
- D4.9 The Quality Management Plan shall include, or summarize and reference, policies and procedures on the management of cellular therapy products with positive microbial culture results that address at a minimum:
 - D4.9.1 Documentation and product labeling.
 - D4.9.2 Release of the product, including identification of authorized individuals and criteria for product release.
 - D4.9.3 Investigation of cause.
 - D4.9.4 Notification of the recipient's physician, collection facility, and/or any other cell processing facility in receipt of the product, as applicable.
 - D4.9.5 Reporting to regulatory agencies if appropriate.

- D4.10 The Quality Management Plan shall include, or summarize and reference, policies and procedures for detecting, evaluating, documenting, and reporting errors, accidents, suspected adverse events, biological product deviations, variances, and complaints.
 - D4.10.1 Adverse events associated with the cellular therapy product shall be documented in a manner that complies with institutional requirements and applicable laws and regulations.
 - D4.10.2 Documentation of each adverse event associated with the cellular therapy product shall be reviewed by the Processing Facility Director and/or Processing Facility Medical Director, as appropriate.
 - D4.10.3 A written description of adverse events shall be made available to the recipient's physician and the collection facility, if appropriate.
 - D4.10.4 When applicable, adverse events shall be reported to appropriate regulatory agencies.
 - D4.10.5 Deviations from Standard Operating Procedures shall be documented.
 - D4.10.5.1 Planned deviations shall be pre-approved by the Processing Facility Director or designee and if medically relevant, by the Processing Facility Medical Director or designee.
 - D4.10.5.2 Unplanned deviations and associated corrective actions shall be reviewed by the Processing Facility Director or designee, or Processing Facility Medical Director or designee, as appropriate.
 - D4.10.6 There shall be a defined process improvement plan that includes policies or procedures for the recognition and investigation of the cause of all issues that require corrective action.
 - D4.10.6.1 The implementation of corrective actions shall include both short-term action to address the immediate problem and long-term action to prevent the problem's recurrence.
 - D4.10.6.2 Follow-up activities shall be conducted to determine if the corrective actions were effective.
 - D4.10.7 There shall be policies and procedures to document and follow-up reported product failures, concerns, or complaints.
- D4.11 The Quality Management Plan shall include, or summarize and reference, policies and procedures for cellular therapy product tracking and tracing that allows tracking from the donor to the recipient or final disposition and tracing from the recipient or final disposition to the donor.
- D4.12 The Quality Management Plan shall include, or summarize and reference, a process to ensure continuous operations in the event that the electronic record system ceases to function, including a plan for data backup and compliance with applicable governmental laws and regulations.

- D4.12.1 The Quality Management Program shall include an assessment of electronic functions to ensure that errors and problems are reported and resolved.
- D4.13 The Quality Management Plan shall include, or summarize and reference, a process for qualification of critical supplies, reagents, equipment, and facilities.
 - D4.13.1 Suppliers of critical supplies, reagents, services, and equipment shall be qualified by a method that ensures they are compliant with applicable laws and regulations and these Standards.
 - D4.13.2 Reagents that are not the appropriate grade shall undergo qualification for the intended use.
- D4.14 The Quality Management Plan shall include, or summarize and reference, a process for validation and/or verification of critical procedures.
 - D4.14.1 Critical procedures to be validated or verified shall include at least the following: processing techniques, cryopreservation procedures, labeling, storage conditions, and distribution.
 - D4.14.2 There shall be documentation of review and acceptance of validation studies by the appropriate individual from Quality Management.
 - D4.14.3 Changes to a process shall be verified or validated to ensure that they do not create an adverse impact anywhere in the operation.
 - D4.14.4 Procedures for manufacturing reagents in-house shall be validated.

D5 POLICIES AND PROCEDURES

- D5.1 The Processing Facility shall establish and maintain policies and procedures, in addition to those required in D4, addressing critical aspects of operations and management. These documents shall include all elements required by these Standards and shall address at a minimum:
 - D5.1.1 Donor and recipient confidentiality.
 - D5.1.2 Product receipt.
 - D5.1.3 Processing and process control.
 - D5.1.4 Prevention of mix-ups and cross-contamination.
 - D5.1.5 Red cell compatibility testing and processing of ABO-incompatible products to include a description of the indication for and processing methods to be used for red cell and plasma depletion.
 - D5.1.6 Cryopreservation and thawing.
 - D5.1.7 Labeling (including labeling of associated forms and samples).
 - D5.1.8 Product expiration dates.

- D5.1.9 Product storage to include alternative storage if the primary storage device fails.
- D5.1.10 Release and exceptional release.
- D5.1.11 Cellular therapy product recall to include a description of responsibilities and actions to be taken, including notification of appropriate regulatory agencies.
- D5.1.12 Transportation and shipping, including methods and conditions within the Processing Facility and to and from external facilities.
- D5.1.13 Product disposal.
- D5.1.14 Reagent and supply management.
- D5.1.15 Equipment operation, maintenance, and monitoring, to include corrective actions in the event of failure.
- D5.1.16 Cleaning and sanitation procedures to include identification of the individuals responsible for the activities.
- D5.1.17 Environmental control to include a description of environmental monitoring plan.
- D5.1.18 Hygiene and use of personal protective attire.
- D5.1.19 Infection control, biosafety, and chemical and radiological safety.
- D5.1.20 Facility management.
- D5.1.21 Decontamination and disposal of medical and biohazard waste to include Processing Facility-specific requirements where these differ from institutional requirements.
- D5.1.22 Emergency and disaster plan, including the Processing Facility response.
- D5.2 The Processing Facility shall maintain a detailed Standard Operating Procedures Manual. The Standard Operating Procedures Manual shall include:
 - D5.2.1 A procedure for preparation, approval, implementation, review, revision, and archival of all policies and procedures.
 - D5.2.2 A standardized format for policies and procedures, including worksheets, reports, and forms.
 - D5.2.3 A system of numbering and titling of individual procedures, policies, worksheets, and forms.
- D5.3 Procedures shall be sufficiently detailed and unambiguous to allow qualified technical staff to follow and complete the procedures successfully. Each individual procedure shall include:
 - D5.3.1 A clearly written description of the objectives.

- D5.3.2 A description of equipment and supplies used.
- D5.3.3 Acceptable end-points and the range of expected results, where applicable.
- D5.3.4 A stepwise description of the procedure, including diagrams and tables as needed.
- D5.3.5 Reference to other Standard Operating Procedures or policies required to perform the procedure.
- D5.3.6 A reference section listing appropriate literature, if applicable.
- D5.3.7 Documented approval of each procedure by the Processing Facility Director or Medical Director, as appropriate, prior to implementation and every two years thereafter.
- D5.3.8 Documented approval of each procedural modification by the Processing Facility Director or Medical Director, as appropriate, prior to implementation.
- D5.3.9 A copy of current version of orders, worksheets, reports, labels, and forms, where applicable.
- D5.4 Copies of the Standard Operating Procedures Manual shall be readily available to the facility staff at all times.
- D5.5 All personnel in the Processing Facility shall follow the Standard Operating Procedures related to their positions.
- D5.6 New and revised policies and procedures shall be reviewed by the staff prior to implementation. This review and associated training shall be documented.
- D5.7 Archived policies and procedures, the inclusive dates of use, and their historical sequence shall be maintained for a minimum of ten (10) years from archival or according to governmental or institutional policy, whichever is longer.

D6 PROCESS CONTROLS

- D6.1 There shall be a process for controlling and monitoring the manufacturing of cellular therapy products to ensure products meet predetermined release specifications.
 - D6.1.1 The Processing Facility Director shall define tests and procedures for measuring and assaying cellular therapy products to ensure their safety, viability, and integrity and to document that products meet predetermined release specifications. Results of all such tests and procedures shall become part of the permanent record of the product processed.
 - D6.1.2 There shall be a documented system for the identification and handling of test samples so that they are accurately related to the corresponding product, donor, or recipient, as applicable.
 - D6.1.2.1 There shall be a mechanism to identify the individual obtaining the sample, the date, the time (if appropriate), and the sample source.

- D6.1.2.2 Samples obtained for testing shall be representative of the product to be evaluated.
- D6.1.3 There shall be the establishment of appropriate and validated assays and test procedures for the evaluation of cellular therapy products.
 - D6.1.3.1 For all cellular therapy products, a total nucleated cell count and viability measurement shall be performed.
 - D6.1.3.2 For HPC products, a CD-34 assay shall be performed.
 - D6.1.3.3 For cellular therapy products undergoing manipulation that alters the final cell population, a relevant and validated assay, where available, should be employed for evaluation of the target cell population before and after the processing procedures.
- D6.1.4 There shall be provisions for monitoring the reliability, accuracy, precision, and performance of laboratory test procedures and instruments.
- D6.1.5 Communicable disease testing required by these Standards shall be performed using test reagents or kits approved by the appropriate regulatory authority and performed in an appropriately registered laboratory that is accredited or licensed in accordance with applicable laws and regulations.
- D6.1.6 Other tests required by these Standards, not performed by the Processing Facility, shall be performed by a laboratory certified by CMS, CLIA, or non-U.S. equivalent.
- D6.1.7 For tests performed within the Processing Facility, there shall be documentation of on-going proficiency testing as designated by the Processing Facility Director. The results shall be reviewed by the Processing Facility Director or designee and outcomes reviewed with the staff.
- D6.1.8 Cellular therapy products that do not meet release or donor-eligibility requirements shall be distributed only if there is documented urgent medical need for the product. Documentation shall include, at a minimum, the approval of the recipient's physician and the Processing Facility Medical Director or other designated physician.
 - D6.1.8.1 Notification of the recipient's physician of testing and screening results for ineligible donors shall be documented.
- D6.2 There shall be a written request from the recipient's physician before processing is initiated specifying the product type, recipient and donor identifier, the type of processing that is to be performed, and the anticipated date of processing.
- D6.3 For allogeneic products, information required by the Processing Facility prior to distribution of the cellular therapy product shall include:
 - D6.3.1 A statement of donor eligibility.
 - D6.3.2 For ineligible donors, the reason for their ineligibility.

- D6.3.3 Documentation of urgent medical need and physician approval for use, if applicable.
- D6.4 Processing procedures shall be validated in the Processing Facility and documented to result in acceptable target cell viability and recovery.
 - D6.4.1 Published validated processes shall be verified within the Processing Facility prior to implementation.
- D6.5 Critical control points and associated assays shall be identified and performed on each cellular therapy product as defined in Standard Operating Procedures.
- D6.6 Methods for processing shall employ aseptic technique and cellular therapy products shall be processed in a manner that minimizes the risk of cross-contamination.
 - D6.6.1 Where processing of tissues and cells involves exposure to the environment, processing shall take place in an environment with specified air quality and cleanliness.
 - D6.6.2 The effectiveness of measures to avoid contamination and cross-contamination shall be verified and monitored.
- D6.7 Equipment, supplies, and reagents used to process cellular therapy products shall be used in a manner that prevents product mix-ups, contamination and cross-contamination, and that does not compromise cellular product function and integrity.
- D6.8 Supplies and reagents used in processing, testing, cryopreservation, and storage shall be controlled by a materials management system that includes requirements for:
 - D6.8.1 Visual examination of each supply and reagent used to manufacture cellular therapy products for damage or evidence of contamination upon receipt and acceptance into inventory.
 - D6.8.2 Records of receipt that shall include the supply or reagent type, quantity, manufacturer, lot number, date of receipt, acceptability, and, as applicable, the expiration date.
 - D6.8.3 Storage of materials under the appropriate environmental conditions in a secure, sanitary, and orderly manner to prevent mix up or unintended use.
 - D6.8.4 The use of supplies and reagents coming into contact with cellular therapy products during processing, storage, and/or administration that are sterile and of the appropriate grade for the intended use.
 - D6.8.4.1 Non-disposable supplies or instruments shall be cleaned and sterilized using a procedure verified to remove infectious agents.
 - D6.8.5 The use of supplies and reagents in a manner consistent with instructions provided by the manufacturer.
 - D6.8.6 A process to prevent the use of expired reagents and supplies.

- D6.8.7 A system to uniquely identify and track all critical equipment used in the processing of cellular therapy products.
 - D6.8.7.1 The system shall identify each cellular therapy product for which the equipment was used.
- D6.9 Equipment used in cellular therapy product processing, testing, cryopreservation, storage, and transportation shall be maintained in a clean and orderly manner and located to facilitate cleaning, disinfection, calibration, and maintenance at prescribed intervals.
 - D6.9.1 The equipment shall be inspected for cleanliness and verified to be in compliance with the maintenance schedule prior to use.
- D6.10 The equipment shall be standardized and calibrated on a regularly scheduled basis as described in Standard Operating Procedures and in accordance with the manufacturer's recommendations.
 - D6.10.1 All equipment with a critical measuring function shall be calibrated against a traceable standard, if available. Where no traceable standard is available, the basis for calibration shall be described and documented.
 - D6.10.2 When equipment is found to be out of calibration or specification there shall be a defined process for action required for cellular therapy products manufactured during the period of uncertainty.
- D6.11 There shall be a procedure that addresses the actions to take in the event of equipment malfunction or failure.
- D6.12 Equipment shall conform to applicable laws and regulations.
- D6.13 The Processing Facility shall monitor and document microbial contamination of cellular therapy products after processing, as specified in Standard Operating Procedures.
 - D6.13.1 The results of microbial cultures shall be reviewed by the Processing Facility Director or designee in a timely manner.
 - D6.13.2 The recipient's physician shall be notified in a timely manner of any positive microbial cultures.
- D6.14 Records shall be made concurrently with each step of the processing, testing, cryopreservation, storage, and infusion or disposal/disposition/distribution of each product in such a way that all steps may be accurately traced.
 - D6.14.1 Records shall identify the person immediately responsible for each significant step, including dates and times of various steps, where appropriate.
 - D6.14.1.1 The Processing Facility shall maintain records of identification codes of personnel including methods to link the name and/or signature to the initials or other identification codes used in other documents and records. These records shall include dates of employment.

- D6.14.2 Records shall show the test results and the interpretation of each result, where appropriate.
- D6.15 Lot numbers, expiration dates, and manufacturers of critical reagents, supplies, and identification of key equipment used in each procedure shall be documented.
- D6.16 The Processing Facility Director or designee shall review the processing record for each cellular therapy product prior to release or distribution.
 - D6.16.1 The recipient's physician and the Processing Facility Medical Director shall be notified when the clinically relevant processing end-points are not met.
 - D6.16.2 Notification and appropriate remedial actions, if taken, shall be documented in the processing record.
- D6.17 Processing using more-than-minimal manipulation shall only be performed with Institutional Review Board or Ethics Committee approval, with the written informed consent of the recipient of the cellular therapy product and in compliance with applicable laws and regulations.
- D6.18 For allogeneic cellular therapy products containing red blood cells at the time of administration, a test for ABO group and Rh type shall be performed on the first product collected or on blood obtained from the donor at the time of the first collection.
 - D6.18.1 If there are previous records, there shall be a comparison of ABO group and Rh type with the last available record. Any discrepancies shall be resolved and documented prior to issue of the cellular therapy product.
- D6.19 One or more aliquots representing the cryopreserved product shall be stored.
 - D6.19.1 Aliquot(s) from cryopreserved cellular therapy products shall be stored under conditions that ensure a valid representation of the clinical product.
 - D6.19.2 For cryopreserved cellular therapy products with low volume and/or low cellular content when the storage of product aliquots is not feasible, a cryopreserved sample representing the final steps of processing shall be stored and available for future testing.
 - D6.19.3 Cryopreserved aliquots shall be retained according to institutional Standard Operating Procedures.

D7 LABELS

D7.1 LABELING OPERATIONS

- D7.1.1 Labeling operations shall be conducted in a manner adequate to prevent mislabeling or misidentification of cellular therapy products and product samples.
- D7.1.2 The labeling operation shall include, at a minimum, the following controls:

- D7.1.2.1 Labels shall be held upon receipt from the manufacturer pending review and proofing against a copy or template approved by the Processing Facility Director or designee to ensure accuracy regarding identity, content, and conformity.
- D7.1.2.2 Print-on-demand label systems shall be validated to ensure accuracy regarding identity, content, and conformity of labels to templates approved by the Processing Facility Director or designee.
- D7.1.2.3 A system for label version control shall be employed.
- D7.1.2.4 Stocks of unused labels for different cellular therapy products shall be stored in a controlled manner to prevent errors.
- D7.1.2.5 Stocks of obsolete labels shall be destroyed.
- D7.1.2.6 Representative obsolete labels shall be archived for ten (10) years with inclusive dates of use.
- D7.1.2.7 A system of checks in labeling procedures shall be used to prevent errors in transferring information to labels.
- D7.1.2.8 The information entered on a container label shall be verified by at least two (2) staff members prior to distribution of product.
- D7.1.2.9 All labeling shall be clear, legible, and completed using ink that is indelible to all relevant agents.
- D7.1.2.10 The label shall be validated as reliable for storage under the conditions in use.
- D7.1.3 Cellular therapy products that are subsequently re-packaged into new containers shall be labeled with new labels before they are detached from the original container.
- D7.1.4 When the label has been affixed to the container, a sufficient area of the container shall remain uncovered to permit inspection of the contents.
- D7.1.5 All data fields on labels shall be completed.
- D7.1.6 Labeling elements required by applicable laws and regulations, if any, shall be present.
- D7.1.7 Records to allow tracing of cellular therapy products shall be maintained for ten (10) years after final distribution of the product, or as required by governmental regulations. These records shall include collection and processing facility identity, unique numeric or alphanumeric identifier, collection date and time, product identity, and donor and recipient information as found on the original container.

D7.2 PRODUCT IDENTIFICATION

- D7.2.1 Each cellular therapy product shall be assigned a unique numeric or alphanumeric identifier by which it will be possible to trace any product to its donor and to all records describing the handling and final disposition of the product.
 - D7.2.1.1 The cellular therapy product, concurrent plasma, and donor and product samples shall be labeled with the same identifier.
 - D7.2.1.2 If a single cellular collection product is stored in multiple containers, there shall be a system to identify each container.
 - D7.2.1.3 If cellular therapy products from the same donor are pooled, the pool identifier shall allow tracing to the original products.
- D7.2.2 The Processing Facility may designate an additional or supplementary unique numeric or alphanumeric identifier to the cellular product.
 - D7.2.2.1 Supplementary identifiers shall not obscure the original identifier.
 - D7.2.2.2 The facility associated with each identifier shall be noted on the label.
- D7.2.3 Cellular therapy products collected for a registry may be shipped without the donor name and Collection Facility identifier to maintain confidentiality as long as there is sufficient documentation to allow tracing to the donor. At a minimum, the label shall include the donor identifier, the recipient name and identifier, the identity of the registry, product proper name, and product unique identifier.
- D7.2.4 Cellular therapy products shall be identified according to the proper name of the product, including appropriate modifiers, manipulations, and attributes, as defined by ISBT 128. See Appendix IV.
 - D7.2.4.1 Significant modifications made to the cellular therapy product subsequent to collection and prior to cryopreservation shall be noted.

D7.3 LABEL CONTENT

D7.3.1 Each label shall bear the information in the Cellular Therapy Product Labeling Table in Appendix I, in the Circular of Information Biohazard and Warning Labels Table in Appendix IV, including biohazard and warning labels, and the product name, attributes, and modifiers according to ISBT 128 in Appendix IV.

D7.4 PARTIAL LABEL

- D7.4.1 If the cellular therapy product container is capable of bearing only a partial label, the container shall have affixed, at a minimum, the unique numeric or alphanumeric identifier of the product, the proper name of the product, the appropriate product modifiers, and, if known, the name and identifier of the intended recipient.
- D7.4.2 Minimally, the information required in D7.4.1 shall be present on the cellular therapy product during all stages of processing.

D7.4.3 Any container bearing a partial label shall be accompanied by the information required by the Cellular Therapy Product Labeling Table in Appendix I. Such information shall be attached securely to the cellular therapy product on a tie tag or enclosed in a sealed package to accompany the product.

D7.5 LABELING AT COMPLETION OF PROCESSING

D7.5.1 At the end of processing, the label on the cellular therapy product container shall bear the information in the Cellular Therapy Product Labeling Table in Appendix I

D7.6 LABELING AT DISTRIBUTION

- D7.6.1 At the time of distribution, the label on the cellular therapy product container shall bear the information in the Cellular Therapy Product Labeling Table in Appendix I
- D7.6.2 The name and address of the facility that determines that the cellular therapy product meets release criteria, and the name and address of the facility that makes the product available for distribution shall either appear on the product label or accompany the product at distribution.

D7.7 ACCOMPANYING DOCUMENTATION AT DISTRIBUTION

D7.7.1 Products collected in or designated for allogeneic use in the U.S. shall have the elements in the Accompanying Documents at Distribution Table in Appendix III accompany the cellular therapy product when it leaves the Processing Facility.

D7.8 DOCUMENTATION IMMEDIATELY AFTER DISTRIBUTION

D7.8.1 For cellular therapy products distributed before completion of donor eligibility determination, there shall be documentation that donor eligibility determination was completed during or after use of the product and that the physician using the product was informed of the results of that determination.

D8 DISTRIBUTION

D8.1 PROCESSING, TRACKING, AND RELEASE CRITERIA

- D8.1.1 The processing, collection, and transport records for each cellular therapy product shall be reviewed by the Processing Facility Director or designee for compliance with Standard Operating Procedures and applicable laws and regulations prior to product release or distribution.
 - D8.1.1.1 Records shall demonstrate trackability from the donor to the recipient and traceability from the recipient to the donor.
- D8.1.2 Each cellular therapy product issued for administration shall meet pre-determined release criteria prior to issue from the Processing Facility. The release criteria shall include donor eligibility determination for allogeneic products.

- D8.1.2.1 The Processing Facility Director or designee shall give specific authorization for release when the cellular therapy product does not meet technical release criteria.
- D8.1.2.2 The Processing Facility Medical Director or designee shall give specific authorization for release when the cellular therapy product does not meet clinically relevant release criteria.
- D8.1.2.3 Documentation of agreement of the Processing Facility Medical Director and the recipient's physician consent to use any non-conforming product shall be retained in the processing record.
- D8.1.3 Each cellular therapy product issued for administration shall be visually inspected by two (2) trained personnel immediately before release to verify the integrity of the product container and appropriate labeling.
 - D8.1.3.1 A product shall not be released when the container is compromised and/or recipient or donor information is not verified unless the Processing Facility Director or designee gives specific authorization for the product's release.

D8.2 DISTRIBUTION RECORDS

- D8.2.1 The cellular therapy product processing records shall contain a written or printed record of product distribution including, at a minimum:
 - D8.2.1.1 The distribution date and time.
 - D8.2.1.2 Name and unique identifier of the intended recipient.
 - D8.2.1.3 The proper product name and identifier.
 - D8.2.1.4 Documentation of donor eligibility determination.
 - D8.2.1.5 Identification of the facility that distributed the product.
- D8.2.2 The distribution record shall include documentation of:
 - D8.2.2.1 The identity of the individual who accepted the cellular therapy product.
 - D8.2.2.2 The date and time of receipt.

D8.3 CIRCULAR OF INFORMATION

- D8.3.1 For each type of cellular therapy product, the Processing Facility shall maintain and distribute or make available to clinical staff a current document containing the following as appropriate:
 - D8.3.1.1 The use of the cellular therapy product, indications, contraindications, side effects and hazards, dosage, and administration recommendations.

- D8.3.1.2 Instructions for handling the cellular therapy product to minimize the risk of contamination or cross-contamination.
- D8.3.1.3 Appropriate warnings related to the prevention of the transmission or spread of communicable diseases.

D8.4 RETURN OF CELLULAR THERAPY PRODUCTS FROM ISSUE

- D8.4.1 Cellular therapy products accepted for return shall meet the following criteria:
 - D8.4.1.1 The integrity of the primary container has not been compromised.
 - D8.4.1.2 The cellular therapy product has been maintained, subsequent to issue, at the specified temperature range during storage and transportation.
- D8.4.2 If the criteria in Standards D8.4.1.1 and D8.4.1.2 have not been met, the Processing Facility shall not return the product to inventory unless the Processing Facility Director or designee gives specific authorization.
- D8.4.3 The Processing Facility Director or designee shall consult with the recipient's physician regarding reissue or disposal of the returned product.
- D8.4.4 Documentation of the events requiring return, the results of inspection upon return, and subsequent action taken to ensure product safety and viability shall be maintained in the Processing Facility records.

D9 STORAGE

D9.1 Processing Facilities shall control storage areas to prevent mix-ups, deterioration, contamination, cross-contamination, and improper distribution of cellular therapy products.

D9.2 STORAGE DURATION

- D9.2.1 Processing Facilities, in consultation with the Clinical Program, shall establish policies for the duration and conditions of storage and indications for disposal.
 - D9.2.1.1 Patients, donors, and associated Clinical Programs should be informed about these policies before the cellular therapy product collection.
- D9.2.2 Processing Facilities processing, storing, and/or releasing cellular therapy products for administration shall assign an expiration date and time, as appropriate, for fresh products and for products thawed after cryopreservation.

D9.3 TEMPERATURE

D9.3.1 Storage temperatures shall be defined in Standard Operating Procedures.

- D9.3.2 Cellular therapy products stored in a liquid state shall be maintained within a specific temperature range to maintain viability and function, to inhibit infectious agents, and for a period of time not to exceed that specified in Standard Operating Procedures.
- D9.3.3 Cryopreserved products shall be stored within a temperature range, as defined in Standard Operating Procedures, that is appropriate for the cell product and cryoprotectant solution used.

D9.4 PRODUCT SAFETY

- D9.4.1 Materials that may adversely affect cellular therapy products shall not be stored in the same refrigerators or freezers as the cellular therapy products.
- D9.4.2 For products immersed in liquid nitrogen, procedures to minimize the risk of cross-contamination of products shall be employed.
- D9.4.3 Processing Facilities storing cellular therapy products shall quarantine each product until completion of the donor eligibility determination, as required by applicable laws and regulations.
 - D9.4.3.1 Processes for storing cellular therapy products in quarantine shall be defined in Standard Operating Procedures.
 - D9.4.3.2 Quarantined cellular therapy products shall be easily distinguishable and stored in a manner that minimizes the risks of cross-contamination and inappropriate distribution.

D9.5 MONITORING

- D9.5.1 Refrigerators and freezers used for storage where cellular therapy products are not fully immersed in liquid nitrogen shall have a system to monitor the temperature continuously and to record the temperature at least every four (4) hours.
- D9.5.2 There shall be a mechanism to ensure that levels of liquid nitrogen in liquid nitrogen freezers are consistently maintained to assure that cellular therapy products remain within the specified temperature range.

D9.6 ALARM SYSTEMS

- D9.6.1 Storage devices for cellular therapy products or reagents for product processing shall have alarm systems that are continuously active.
- D9.6.2 Alarm systems shall have audible signals or other effective notification methods.
- D9.6.3 Alarms shall be checked periodically for function.
- D9.6.4 If laboratory personnel are not always present in the immediate area of the storage device, a system shall be in place that alerts responsible personnel of alarm conditions on a 24-hour basis.

- D9.6.5 Alarms shall be set to activate at a temperature or level of liquid nitrogen that will allow time to salvage products.
- D9.6.6 Written instructions to be followed if the storage device fails shall be displayed in the immediate area of the storage device and at each remote alarm location.
 - D9.6.6.1 Instructions shall include a procedure for notifying processing personnel.
 - D9.6.6.2 Instructions shall outline procedures to follow to ensure that cellular therapy products are maintained at safe temperatures, and the process for documentation of any corrective actions taken to maintain integrity of cellular therapy products.
- D9.6.7 Additional storage devices of appropriate temperature shall be available for product storage if the primary storage device fails.

D9.7 SECURITY

D9.7.1 The storage device shall be located in a secure area and accessible only to authorized personnel.

D9.8 INVENTORY CONTROL

- D9.8.1 The Processing Facility shall use an inventory control system to ensure the availability and identity of critical reagents and supplies. This shall include:
 - D9.8.1.1 A system to uniquely identify and track all critical reagents and supplies used to manufacture cellular therapy products.
 - D9.8.1.2 A system to identify each cellular therapy product for which each critical reagent or supply was used.
 - D9.8.1.3 A system to ensure adequate stocks of reagents and supplies for the procedures to be performed.
- D9.8.2 The Processing Facility shall use an inventory control system to identify the location of each product and associated sample aliquots. The inventory control system records shall include:
 - D9.8.2.1 Cellular therapy product or specimen product name.
 - D9.8.2.2 Cellular therapy product unique identifier.
 - D9.8.2.3 Donor name or unique identifier.
 - D9.8.2.4 Storage device identifier.
 - D9.8.2.5 Location within the storage device.

D10 TRANSPORTATION, SHIPPING, AND RECEIPT

- D10.1 Procedures shall be established and maintained for transportation, shipping, and receipt of cellular therapy products.
- D10.2 Procedures for transportation and shipping of cellular therapy products shall be designed to protect the integrity of the product and the health and safety of individuals in the immediate area and shall follow applicable laws and regulations.
 - D10.2.1 The primary product container for non-frozen products shall be placed in a secondary container and sealed to prevent leakage.
- D10.3 Cellular therapy products that require a temperature-controlled environment and that are transported or shipped over an extended period of time shall be transported or shipped in a container validated to maintain the appropriate temperature range.
 - D10.3.1 During transportation or shipping, the cellular therapy product temperature shall be maintained at the storage temperature specified by the Processing Facility.
- D10.4 Cellular therapy products that are shipped to another facility shall be packaged in an outer shipping container.
 - D10.4.1 Shipping conditions shall be established and maintained to preserve the integrity and safety of cellular therapy products during shipment.
 - D10.4.2 The outer shipping container shall conform to the applicable regulations regarding the mode of transportation or shipping.
 - D10.4.3 The outer shipping container shall be made of material adequate to withstand leakage of contents, shocks, pressure changes, and other conditions incident to ordinary handling during shipping.
 - D10.4.3.1 The temperature of shipping containers bearing cryopreserved products shall be continuously monitored during shipping.
 - D10.4.3.2 The shipping facility shall maintain a record of the temperature over the period of travel.
 - D10.4.4 The outer shipping container shall be labeled as defined in the Cellular Therapy Product Shipping Labels Table in Appendix II.
 - D10.4.5 There shall also be a document inside the shipping container that includes all the information required on the outer shipping container, in conformity with the Cellular Therapy Product Shipping Labels Table in Appendix II.
 - D10.4.6 The shipping container shall be labeled in accordance with applicable laws and regulations regarding the cryogenic material used and the shipment of biological materials.
- D10.5 METHOD OF TRANSPORTATION AND SHIPPING
 - D10.5.1 The transit time should be minimized.

- D10.5.2 If the intended recipient has received high-dose therapy, the cellular therapy product shall be transported by a qualified courier.
- D10.5.3 There shall be plans for alternative means of transport in an emergency.
- D10.5.4 The cellular therapy products should not be passed through X-Ray irradiation devices designed to detect metal objects. If inspection is necessary, the contents of the container should be inspected manually.

D10.6 RECEIPT

- D10.6.1 Procedures shall be established and maintained for acceptance, rejection, and quarantine of cellular therapy products.
- D10.6.2 The receipt of each cellular therapy product shall include inspection to verify the integrity of the product container, the appearance of the product, and appropriate labeling, and to evaluate for evidence of microbial contamination.
- D10.6.3 There shall be procedures to verify that the cellular therapy product was appropriately transported or shipped.
 - D10.6.3.1 The receiving facility shall document the temperature of the shipping container upon arrival.
 - D10.6.3.2 For cryopreserved products, receiving facility records should include documentation of the container temperature during shipping.
- D10.6.4 The receiving facility shall have readily available access to a summary of documents used to determine allogeneic donor suitability and eligibility.
- D10.6.5 There shall be procedures to maintain cellular therapy products in quarantine until they have been determined to meet criteria for release from quarantine.

D10.7 TRANSPORTATION AND SHIPPING RECORDS

- D10.7.1 Transportation and shipping records shall permit tracing of the cellular therapy product from one facility to another.
- D10.7.2 Transportation and shipping records shall include:
 - D10.7.2.1 Date and time product was distributed.
 - D10.7.2.2 Date and time product was received.
 - D10.7.2.3 Identity of the transporting or shipping facility.
 - D10.7.2.4 Identity of the receiving facility.
 - D10.7.2.5 Identity of personnel responsible for product transportation or shipping and of personnel responsible for receiving the product.
 - D10.7.2.6 Identity of the courier.

D10.7.2.7 Documentation of any delay or problems incurred during transportation or shipping.

D11 DISPOSAL

- D11.1 Disposal of cellular therapy products shall include the following requirements:
 - D11.1.1 A pre-collection written agreement between the storage facility and the designated recipient or the donor, as appropriate, defining the length of storage and the circumstances for disposal of cellular therapy products.
 - D11.1.2 The option to transfer the cellular therapy product to another facility if the designated recipient is still alive after the agreed upon storage interval.
 - D11.1.3 Documentation of designated recipient's death or no further need for the cellular therapy product before any product is discarded.
 - D11.1.4 Approval by the Processing Facility Medical Director, in consultation with the recipient's physician, for cellular therapy product discard or other disposition, and method of disposal.
 - D11.1.5 A method of disposal and decontamination that meets governmental laws and regulations for disposal of biohazardous materials and/or medical waste.
 - D11.1.6 Storage and disposal of cellular therapy products obtained through donor registries in a manner that is in agreement with the policies of the donor registry.
- D11.2 If there is no pre-existing agreement describing conditions for cellular therapy product storage and/or discard or if the patient is lost to follow-up, the storage facility shall:
 - D11.2.1 Communicate with the designated recipient's physician about continuing need for storage of the cellular therapy product.
 - D11.2.2 Make a documented effort to notify the donor or designated recipient about product disposition, disposal, or transfer.
- D11.3 The records for discarded or transferred cellular therapy products shall indicate the product was discarded or transferred, date of discard or transfer, disposition, and method of disposal or transfer.

D12 RECORDS

D12.1 GENERAL REQUIREMENTS

- D12.1.1 A records management system shall be established and maintained to facilitate the review of records pertaining to a particular cellular therapy product prior to distribution and for follow-up evaluation or investigation.
 - D12.1.1.1 The records management system shall facilitate tracking of the cellular therapy product from the donor to the recipient or final disposition and tracing from the recipient or final disposition to the donor.

- D12.1.1.2 For cellular therapy products that are to be distributed for use at another institution, the receiving institution shall be informed of the tracking system and of the requirement for tracking the product in writing or electronic format at or before the time of product distribution.
- D12.1.2 Records shall be maintained in such a way as to ensure their integrity and preservation.
 - D12.1.2.1 If records are maintained in more than one location, there shall be a system to ensure prompt identification, location, and retrieval of all records.
 - D12.1.2.2 Records shall be accurate, legible, and indelible.
- D12.1.3 All records and communications between the collection, processing, and transplant facilities, and their patients and donors, shall be regarded as privileged and confidential.
 - D12.1.3.1 Safeguards to assure this confidentiality shall be established and followed in compliance with applicable laws and regulations.
- D12.1.4 Records required for donor eligibility determination shall be in English or translated into English when crossing international borders.
- D12.1.5 Employee records shall be maintained in a confidential manner, as required by applicable laws and regulations.
- D12.1.6 Records shall be maintained in one or more forms that are available and retrievable.
 - D12.1.6.1 Equipment to make the records available and legible shall be readily accessible.

D12.2 ELECTRONIC RECORDS

- D12.2.1 If a computer record-keeping system is used, there shall be a system to ensure the authenticity, integrity, and confidentiality of all records.
- D12.2.2 There shall be protection of the records to enable their accurate and ready retrieval throughout the period of record retention.
- D12.2.3 There shall be an alternative system for all electronic records that ensures continuous operation of the Processing Facility in the event that primary electronic data are not available. The alternative system shall be tested periodically.
- D12.2.4 There shall be written procedures for record entry, verification, and revision.
 - D12.2.4.1 A system shall be established for review of data before final acceptance.

- D12.2.5 There shall be a system whereby access to electronic records is limited to authorized individuals.
- D12.2.6 There shall be the ability to generate true copies of the records, in both paper and computer format, suitable for inspection and review.
- D12.2.7 When an electronic system is used, there shall be validated procedures for and documentation of:
 - D12.2.7.1 Systems development.
 - D12.2.7.2 Numerical designation of system versions, if applicable.
 - D12.2.7.3 Prospective validation of system, including hardware, software, and databases.
 - D12.2.7.4 Installation of the system.
 - D12.2.7.5 Training and continued competency of personnel in systems use.
 - D12.2.7.6 Monitoring of data integrity.
 - D12.2.7.7 Back-up of the electronic records system on a regular schedule.
 - D12.2.7.8 System maintenance and operations.
- D12.2.8 All system modifications shall be authorized, documented, and validated prior to implementation.
- D12.2.9 The electronic system shall ensure that all donor, product, and patient identifiers are unique.

D12.3 RECORDS TO BE MAINTAINED

- D12.3.1 Processing Facility records related to quality control, personnel training or competency, facility maintenance, facility management, or other general facility issues shall be retained for at least ten (10) years by the Processing Facility, or longer in accordance with applicable laws or regulations, or with a defined program or institution policy, unless otherwise specified in these Standards. Archived records do not need to be immediately available.
 - D12.3.1.1 Facility maintenance records pertaining to facility cleaning and sanitation shall be retained for at least three (3) years. All other facility maintenance records shall be retained as in D12.3.1.
- D12.3.2 All records pertaining to the processing, testing, storage, or distribution of cellular therapy products shall be maintained for at least ten (10) years after the date of administration, or if the date of administration is not known, then at least ten (10) years after the date of the cellular product's distribution, disposition, or expiration, or the creation of the cellular therapy product record, whichever is the most recent, or according to applicable laws and regulations or institutional policy, whichever requires the longest maintenance period. The following records shall be maintained:

- D12.3.2.1 Processing records.
- D12.3.2.2 Compatibility test records.
- D12.3.2.3 Cryopreservation records.
- D12.3.2.4 Distribution records.
- D12.3.2.5 Records of errors, accidents, adverse events, adverse reactions, and complaints.
- D12.3.2.6 All quality management records.

D12.4 RECORDS IN CASE OF DIVIDED RESPONSIBILITY

- D12.4.1 If two (2) or more facilities participate in the collection, processing, or distribution of the cellular therapy product, the records of the Processing Facility shall show plainly the extent of its responsibility.
- D12.4.2 The Processing Facility shall maintain a listing of the names, addresses, and responsibilities of other facilities that perform manufacturing steps on a cellular therapy product.
- D12.4.3 There shall be a system to allow the Processing Facility access to information that tracks all manufacturing steps performed by other facilities. This tracking system shall comply with D4.11.
- D12.4.4 The Processing Facility shall furnish to the facility of final disposition a copy of all records relating to the collection, processing, and storage procedures performed in so far as they concern the safety, purity, or potency of the cellular therapy product involved.

APPENDICES

		Page Number
APPENDIX I	Cellular Therapy Product Labeling	85
APPENDIX II	Cellular Therapy Product Shipping Labels	87
APPENDIX III	Accompanying Documents at Distribution	89
APPENDIX IV	External Information	91
	Circular of Information Biohazard and Warning Labels	
	Circular of Information Testing Table	
	CIBMTR Transplant Essential Data Forms	
	EBMT Minimum Essential Data Forms – A	
	Standard Terminology for Blood, Cellular Therapy, and Tissue Product Descriptions	

CELLULAR THERAPY PRODUCT LABELING

Each label shall include at least the elements detailed in the following table:

Element	Partial label	Label at completion of collection	Label at completion of processing	Label at distribution for administration
Unique numeric or alphanumeric identifier	AF	AF	AF	AF
Proper name of product	AF	AF	AF	AF
Product modifiers and manipulations	AF		AF	AF
Recipient name and identifier	AF (If applicable)	AT (If applicable)	AT (If applicable)	AT
Identity and address of collection facility				
or donor registry		AT	AC	AC
Date, time collection ends, and (if				
applicable) time zone		AT	AC	AC
Approximate volume		AT	AT	AT
Name and volume or concentration of				
anticoagulant and other additives		AT	AT	AT
Donor identifier and (if applicable) name		AT	AT	AT
Recommended storage temperature		AT	AT	AT
Biohazard and/or Warning Labels (as applicable, see C7.3, D7.3 and Appendix IV).		AT	АТ	АТ
If applicable: Statement "NOT EVALUATED FOR INFECTIOUS SUBSTANCES" Statement "WARNING: Advise Patient of Communicable Disease Risks"		AT	AT	AT
Statement "WARNING: Reactive Test		AT	AT	AT
Results for [name of disease agent or disease]"		AT	AT	AT
Identity and address of processing and distribution facility(ies)			AT	AT
Statement "Do Not Irradiate"			AT	AT
Expiration Date (if applicable)			AC	AT
Expiration Time (if applicable)			AC	AT
ABO and Rh of donor (if applicable)			AC	AT
RBC compatibility testing results (if applicable)				AT
Statement "Properly Identify Intended Recipient and Product"				АТ
Statement indicating that leukoreduction filters should not be used.				АТ
Statement "FOR AUTOLOGOUS USE ONLY" (if applicable)		AT	АТ	АТ
Statement "For Use By Intended Recipient Only" (if for allogeneic recipient)				АТ
Statement "For Nonclinical Use Only" (if applicable)				AT
Date of distribution				AC

AF=Affix, AT=Attach or Affix, AC=Accompany, Attach or Affix

Facilities registered with ICCBBA, Inc. who have fully implemented *ISBT128* labeling should follow the *ISBT128* Standard for the location of information on the label and/or the accompanying documentation.

CELLULAR THERAPY PRODUCT SHIPPING LABELS

Each shipping container shall include a document on the inside of the container and a label on the exterior of the container with at least the elements detailed in the following table:

Element	Inner container document	Outer shipping container label
Date of distribution	AC	AF
Statement "Do Not X-Ray"	AC	AF
Statements "Medical Specimen" and "Handle with Care"	AC	AF
Shipper handling instructions	AC	AF
Shipping facility name, street address, and phone number	AC	AF
Receiving facility name, street address, and phone number	AC	AF
Identity of person or position responsible for receipt of the shipment	AC	AF
Biohazard and/or Warning Labels (as applicable, see C7.3, D7.3, and Appendix IV).	AC	
If applicable: Statement "NOT EVALUATED		
FOR INFECTIOUS SUBSTANCES"	AC	
Statement "WARNING: Advise Patient of Communicable Disease Risks"	AC	
Statement "WARNING: Reactive Test Results for [name of disease agent or disease]"	AC	

AC= Accompany on a single document, AF=Affix

ACCOMPANYING DOCUMENTS AT DISTRIBUTION

Products collected in or designated for use in the U.S. shall be accompanied upon leaving the Collection or Processing Facility with at least the elements detailed in the following table:

Documentation	Allogeneic Donors- Eligible	Allogeneic Donor- Ineligible ¹	Allogeneic Donor- Incomplete ¹	Autologous Donors
Statement that the donor has been determined to be either eligible or ineligible, based upon results of donor screening and testing	X	×		
Summary of records used to make the donor- eligibility determination ²	Χ	Х		
Name and address of the establishment that made the donor-eligibility determination	Χ	Х		
Listing and interpretation of the results of all communicable disease screening and testing performed	Х	X	х	×
Statement that the communicable disease testing was performed by a laboratory meeting regulatory requirements ³	X	If applicable	If applicable	If applicable
Statement noting the reason(s) for the determination of ineligibility		Х		
Documentation of notification of the physician using the product of the results of all testing and screening	Х	х	Х	X (testing only)
Statement that the donor-eligibility determination has not been completed			Х	
Listing of any required screening or testing that has not yet been completed			Х	
Documentation that the physician using the cellular therapy product was notified of incomplete testing or screening			Х	
Instructions for product use to prevent the introduction, transmission, or spread of communicable diseases	Х	Х	Х	Х
Instructions for reporting serious adverse reactions or events to the distributing facility ⁴	Х	Х	X	X

¹ May only be distributed after release by the Processing Facility Medical Director due to urgent medical need.

² Access (electronic or otherwise) to the source documents by the distributing facility and/or receiving facility is sufficient.

³ Includes laboratories certified under CLIA of 1988, as amended from time to time, or those that have met equivalent requirements as determined by the Centers for Medicare and Medicaid Services.

⁴ Access to the Transplant Program SOPs and forms could suffice when the distributing and clinical facilities are within the same facility.

APPENDIX IV

EXTERNAL TABLES AND FORMS

The current versions of the following tables and forms shall be adhered to in accordance with the applicable FACT-JACIE Standards. To access the current versions, visit the website addresses detailed in the following table:

Title	Website
Circular of Information Biohazard and Warning Labels	"Table 2. Biohazard and Warning Labels." Circular of Information for the Use of Cellular Therapy Products. Available: http://www.celltherapysociety.org/Resources/Laboratory_Practices.aspx
Circular of Information Testing Table	"Table 1. Testing of Cellular Therapy Product Donors." <i>Circular of Information for the Use of Cellular Therapy Products</i> . Available: http://www.celltherapysociety.org/Resources/Laboratory_Practices.aspx
CIBMTR Transplant Essential Data Forms	http://www.cibmtr.org
EBMT Minimum Essential Data Forms - A	http://www.ebmt.org
ISBT 128 Standard Terminology for Blood, Cellular Therapy, and Tissue Product Descriptions	http://www.iccbba.org/standardterminology.pdf

CHANGES TO FOURTH EDITION

The table below outlines the changes made to the FACT-JACIE International Standards for Cellular Therapy Product Collection, Processing, and Administration with each version of the fourth edition of these Standards.

Version Number ²	Standard	Change
4.1	B3.1.1	The Clinical Program Director shall be appropriately licensed to practice medicine in the jurisdiction in which the program is located and have <u>achieved</u> specialist certification in one or more of the following specialties: Hematology, Medical Oncology, Adult or Pediatric Immunology, or Pediatric Hematology/Oncology. Physicians trained prior to requirements for specialty training may serve as Clinical Program Director if they have documented experience and published contributions in the field of hematopoietic cell transplantation extending over ten (10) years.

²The effective date of version 4.1 is May 1, 2011.

INDEX

Δ

ABO group, 6, 23, 47, 62, 68, 85 Accidents, 10, 27, 43, 61, 81 Accreditation, 1, 2, 3, 6, 7, 18, 21, 22, 38, 40, 56 Advanced practitioner. See Mid-level practitioner Adverse event, 7, 27, 31, 35, 43, 44, 48, 61, 62, 81, 89 Adverse reaction. See Adverse event Alarm, 74, 75 Allogeneic, 1, 3, 7, 10, 11, 15, 18, 19, 21, 22, 30, 31, 33, 46, 47, 48, 65, 71, 85, 89 American Society for Blood and Marrow Transplantation (ASBMT), 1 American Society for Histocompatibility and Immunogenetics (ASHI), 6, 19, 33 Apheresis, 7, 9, 12, 13, 21, 23, 38, 40, 51 Aseptic technique, 7, 51, 66 Audit, 7, 14, 27, 35, 42, 43, 60 Autologous, 1, 3, 7, 11, 15, 18, 21, 22, 30, 46, 47, 89

В

B-Cell Reduced. See Product modifications
Biohazard and warning label. See Labels
Biological product deviation, 7, 27, 43, 61
Blood products, 1, 3, 6, 7, 8, 10, 12, 13, 15, 19, 24, 28, 32, 51, 52
Bone marrow harvest, 21, 23, 40
Buffy coat enriched. See Product modifications

C

Calibration, 7, 67 CD34, 8 CD34-Enriched. See Product modifications Cellular therapy, 1, 2, 6, 7, 8, 9, 10, 11, 12, 14, 15, 26, 27, 28, 33, 34, 35, 36, 37, 38, 39, 40, 42, 43, 49, 50, 51, 52, 53, 54, 56, 57, 60, 61, 64, 65, 66, 67, 68, 69, 70, 71, 72, 73, 74, 75, 76, 77, 78, 79, 89 Center for International Blood and Marrow Transplant Research (CIBMTR), 6, 27, 35, 91 Chemical safety. See Safety Chimerism, 23 Cleaning, 39, 45, 56, 63, 67, 80 Clinical Program, 1, 2, 3, 8, 9, 11, 12, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 31, 34, 35, 36, 37, 41, 52, 54, 58 Clinical training. See Training Collection Facility, 1, 2, 3, 8, 9, 21, 30, 31, 37, 38, 39, 40, 41, 42, 43, 44, 45, 46, 47, 48, 49, 50, 51, 52, 54, 60, 61, 70, 85 Collection order, 51 Communicable disease, 7, 10, 14, 19, 20, 32, 33, 38, 39, 56, 57, 65, 73, 85, 87, 89. See also Infectious disease Compatibility test, RBC, 33, 62, 81, 85 Competency, 8, 13, 21, 22, 24, 26, 35, 41, 53, 59, 80 Complaints, 3, 8, 27, 28, 43, 44, 61, 81 Computer records. See Records, electronic,

Confidentiality, 28, 30, 35, 44, 46, 50, 53, 62, 70, 79

Consent, 28, 30, 33, 34, 35, 44, 46, 47, 53, 68, 72
Consulting physician. See Physician
Container, 7, 11, 49, 50, 52, 53, 69, 70, 71, 72, 73, 76, 77, 87
Cord Blood. See HPC, Cord Blood
Corrective actions, 8, 28, 43, 44, 45, 61, 63, 75
Cryopreservation, 1, 12, 23, 62, 66, 67, 70, 73, 81
Cryopreserved, 10, 68, 74, 76, See also Product modifications
Cryoprotectant, 74
Cytomegalovirus (CMV), 6, 19, 23, 33, 39

D

Data management, 17, 25, 35

Density enriched. See Product modifications

Designee, 8, 9, 25, 28, 40, 41, 43, 49, 57, 58, 61, 65, 67, 68, 69, 72, 73 Deviations, 7, 10, 15, 27, 28, 43, 61 Dietary staff, 25 Director Clinical Program Director, 8, 9, 18, 20, 21, 25, 26, 27, 28, 29, 41, 58 Collection Facility Director, 9, 38, 39, 40, 41, 43, 46, 49 Collection Facility Medical Director, 9, 38, 39, 40, 43 Processing Facility Director, 9, 56, 57, 58, 61, 64, 65, 67, 68, 69, 72, 73 Processing Facility Medical Director, 9, 56, 57, 61, 65, 68, 72, 78, 89 Disease transmission, 31, See also Communicable disease Disposal. See Medical waste Distribution, 7, 8, 9, 10, 11, 12, 28, 34, 35, 36, 37, 39, 42, 44, 45, 50, 52, 53, 54, 55, 56, 57, 61, 62, 65, 67, 68, 69, 71, 72, 73, 74, 76, 77, 78, 79, 80, 81, 85, 87, 89 Donor, 2, 6, 7, 8, 9, 10, 11, 12, 17, 19, 22, 26, 27, 28, 30, 31, 32, 33, 37, 38, 40, 43, 44, 46, 47, 48, 49, 50, 51, 53, 54, 61, 62, 64, 65, 69, 70, 71, 72, 74, 75, 78, 79, 80, 85, 89 allogeneic, 7, 30, 31, 32, 33, 47, 48, 89 autologous, 7, 30, 31, 46, 47, 89 eligible, 10, 33, 43, 48, 50, 51, 65, 71, 72, 74, 79, 89 evaluation, 2, 9, 31, 40, 48, 51 ineligible, 10, 33, 65, 89 minor, 30, 47 pediatric, 40, 44, 52 record, 28, 33, 35, 44, 47, 48, 53, 61, 69, 89 screening, 2, 10, 12, 27, 44, 89

Ε

Electronic records. See Records
Eligible donor. See Donor
Engraftment, 10, 15, 26, 42, 60
Equipment, 7, 13, 14, 29, 38, 39, 44, 45, 51, 56, 62, 63, 64, 66, 67, 68, 79
Errors, 10, 27, 43, 44, 49, 61, 62, 69, 81
European Union, 1, 2, 6, 19
Ex vivo expanded. See Product modifications
Expiration date, 45, 62, 66, 68, 73, 85

F

Food and Drug Administration (FDA), 2, 6 Foundation for the Accreditation of Cellular Therapy (FACT), 1, 2, 3, 6, 8, 15, 18, 91

G

Gene-manipulated. See Product modifications

Н

Hepatitis B, 32 Hepatitis C, 32 High dose therapy, 22, 33 HPC, Apheresis, 31, 47 HPC, Cord Blood, 1, 3, 8, 10, 12, 13 HPC, Marrow, 31, 40, 47, 52 Human immunodeficiency virus (HIV), 32 Human Leukocyte Antigen (HLA), 6, 19, 23, 33

ı

Ineligible donor. See Donor
Infectious disease, 10, 11, 14, 19, 22, 24, 32, 48, 66, 74, See also Communicable disease
Infusion, 8, 10, 12, 15, 34, 67
Institutional Review Board (IRB), 10, 35, 68
Intensive care unit, 19, 39
International Society for Cellular Therapy (ISCT), 1, 6
Investigational New Drug or device application (IND), 6
Irradiated blood products, 19, 39

J

Joint Accreditation Committee - ISCT and EBMT (JACIE), 1, 2, 3, 6, 8, 15, 18, 91

L

Labeling, 2, 11, 12, 29, 37, 38, 42, 44, 46, 48, 49, 50, 51, 54, 55, 56, 59, 60, 62, 64, 68, 69, 70, 71, 72, 76, 85, 87, 91

Labels

accompany (AC), 6, 7, 50, 52, 71, 85, 87 affix (AF), 6, 7, 11, 49, 69, 70, 85, 87 attach (AT), 6, 7, 11, 71, 85 biohazard and warning labels, 91

Cellular Therapy Product Label Table, 85 collection labels, 44, 51, 62, 85 distribution labels, 71, 85 partial labels, 11, 70, 71, 85 processing labels, 71, 85 shipping labels, 76, 87

Liquid nitrogen, 74, 75

M

MED-A (Minimum Essential Data) forms, 27, 35, 91 Medical records. See Records Medical training. See Training Medical waste, 20, 28, 39, 45, 55, 57, 63, 67, 73, 78 Microbial, 7, 11, 12, 19, 27, 43, 60, 67 contamination, 7, 19, 67 culture, 67 Mid-level practitioner, 11, 23

Ν

Nurse, 7, 11, 23, 24, 25 Nurse practitioner. See Mid-level practitioner

O

Organizational structure, 25, 40, 58 Outcome analysis, 11, 26, 27, 42, 60

P

Pediatric, 3, 9, 20, 21, 24, 30, 40, 44, 47, 52 Personal safety. See Safety Personnel, 8, 9, 18, 25, 26, 29, 30, 31, 34, 38, 39, 40, 41, 45, 46, 47, 49, 56, 58, 59, 63, 64, 65, 69, 72 Physician attending, 19, 20, 21 consulting, 23 training, 9, 20, 21 Physician assistant. See Mid-level practitioner, See Midlevel practitioner Plasma and RBC reduced. See Product modifications Plasma reduced. See Product modifications Positive selection, 12 Potency, 10, 12, 36, 54, 81 Pregnancy assessment, 47 Processing labels. See Labels Product infusion, 8, 10, 12, 15, 34, 67 Product release. See Release Proficiency test, 13, 65

Q

Qualification, 13, 44, 62 Quality management, 2, 6, 8, 14, 17, 18, 20, 25, 26, 27, 28, 37, 39, 40, 41, 42, 43, 44, 55, 57, 58, 59, 60, 61, 62 Quality Management Supervisor, 58 Quarantine, 14, 39, 57, 74

R

RBC compatibility. See Compatibility test, RBC RBC reduced. See Product modifications
Reagents, 7, 13, 14, 38, 44, 45, 51, 62, 63, 66, 68, 74, 75
Recipient, 7, 10, 13, 15, 25, 27, 28, 30, 33, 34, 43, 44, 46, 47, 50, 60, 61, 62, 64, 65, 67, 68, 70, 71, 72, 73, 77, 78, 85
Records
archival, 29, 30, 35, 42, 45, 46, 49, 53, 59, 63, 64, 69, 80
collection, 52
creation, 42, 59
distribution, 34, 72, 78
divided responsibility, 36, 54, 79, 81
donor, 33, 47, 48, 89

electronic, 10, 28, 44, 53, 54, 61, 79, 80 employee, 36, 53, 79 medical, 31, 33, 34 patient, 34, 35, 53 processing, 67, 68, 71, 72, 73, 75, 76, 78, 80, 81 research, 36, 53 retention, 33, 48, 52, 64, 79, 80, 81 transportion, 54 Release, of product, 14, 39, 45, 51, 52, 57, 60, 63, 64, 65, 68, 71, 72 Rh type, 6, 47, 68, 85

S

Safety
biological, 20, 39, 57, 63, 76
chemical, 20, 39, 57, 63
personal, 19, 20, 31, 39, 47, 57, 76
product, 10, 52, 64, 73, 74, 76
radiologic, 20, 39, 57, 63
safety manual, 20
Shipping, 14, 45, 52, 63, 76, 87, See also Transportation
Sterility, 38
Storage, 1, 2, 3, 8, 10, 11, 12, 14, 15, 34, 37, 38, 39, 42,
44, 45, 49, 52, 55, 56, 57, 59, 62, 63, 66, 67, 68, 69,
73, 74, 75, 78, 80, 81, 85
Supplies, 13, 29, 38, 44, 45, 51, 62, 64, 66, 68, 75
Syphilis. See Treponema pallidum

Т

T-cell depleted. See Product modifications TED (Transplant Essential Data) forms, 27, 35, 91 Temperature, 39, 52, 56, 73, 74, 75, 76, 85 Testing, 1, 2, 3, 10, 11, 12, 13, 14, 19, 26, 27, 31, 32, 33, 42, 47, 48, 60, 62, 65, 66, 67, 68, 79, 80, 85, 89, 91 Thawing, 62, 73 Therapeutic Cells, 1, 6, 8, 13, 15, 33 Training clinical, 20, 21 medical, 9, 11, 14, 15, 18, 19, 21, 23, 24, 30, 39, 40, 46, 57, 58, 72 staff, 2, 8, 9, 11, 14, 15, 18, 19, 20, 21, 22, 23, 24, 26, 29, 30, 35, 40, 41, 46, 53, 57, 58, 59, 64, 72, 80 Transfusion history, 32 Transmission, infectious disease. See Infectious disease Transportation, 14, 15, 37, 45, 52, 54, 55, 63, 67, 73, 76, 77, 87 Transportation records. See Records Treponema pallidum, 32 Tumor cell depleted. See Product modifications

U

Unique identifier, 15, 49, 50, 51, 54, 67, 69, 70, 72, 75, 80, 85

ν

Validation, 15, 41, 44, 49, 51, 53, 59, 62, 65, 66, 69, 76, 80
Verification, 15, 34, 44, 53, 62, 79
Viability, 15, 33, 38, 51, 52, 64, 65, 66, 73, 74

W

Waste. See Medical waste

FACT Accreditation Office

University of Nebraska Medical Center 986065 Nebraska Medical Center Omaha, NE 68198-6065

Phone: (402) 559-1950 Fax: (402) 559-1951 E-mail: <u>fact@unmc.edu</u>

Website: www.factwebsite.org

JACIE Accreditation Office

JACIE Accreditation Office c/o EBMT Secretariat C/ Rosellón 140, 1º, 1ª 08036 Barcelona Spain

E-mail: jacie@ebmt.org Website: www.jacie.org